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BRIDGING GAPS, BUILDING TRUST How Bangladesh's Banks Are Powering Progress

PRIYAM PAUL

The banking sector in Bangladesh has played a pivotal role in the country's economic progress, driving its transition from a lower-middle-income economy to an aspiring upper-middle-income one. Over the decades, the sector has undergone profound changes, evolving from traditional branch-based banking to a dynamic 24/7 digital service model. This modernisation is complemented by agent banking and the establishment of subbranches in remote areas, enabling banks to extend their services to every corner of the country. These developments have allowed banks to position themselves not merely as service providers but as essential financial guides for their customers.

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