



SMART BANGLADESH FOR AN INCLUSIVE TOMORROW

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Augmedix Bangladesh Rehumanising healthcare with cutting-edge technology

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Imagine waiting in line to see a doctor for hours, only to find that the doctor barely has any time to pay attention to you, as he is busy documenting your symptoms and treatment plan during your visit. Sounds familiar? Now, visualise another scenario where a doctor provides complete attention to you during the check-up, while your medical documentation is being prepared in the background. Sounds too good to be true? Interestingly enough, this is a reality for patients in the USA, owing to the technological innovation provided by a medical documentation startup called Augmedix, with Bangladesh being the backbone of its operations.

Augmedix provides innovative services that can improve the overall healthcare system of the USA. With the help of Augmedix, doctors can effortlessly get their hands on patient medical reports. While treating patients, the doctors can work with the brilliant medical documentation specialists of Augmedix, who record the patient's medical history with the help of cutting-edge healthcare technology. In other words, Augmedix essentially enables medical professionals to focus on treating



their patients while saving time. Through its Ambient Automation Platform, scribes convert natural conversations between doctors and patients into relevant medical notes.

One of Augmedix Bangladesh's primary goals is to stimulate widespread employment in the country. Augmedix aims to generate thousands of well-paying, meaningful jobs for the young generation. It continues to expand its operations and is committed to the Bangladesh market for the long term. Moreover, Augmedix is adding more useful features to its repertoire and enhancing its connections with more doctors.

Augmedix Bangladesh takes pride in its

open work culture. The employee-friendly organisation that Augmedix strives to be can be seen when you enter the hallways of the 30,000 square feet headquarters located in the heart of Dhaka city. Augmedix welcomes its 700+ employees with open arms and provides the best environment for them to flourish in their workplace. With a state-of-the-art in-house gymnasium, fully-stocked pantries on all floors and a functional



cafeteria, Augmedix Bangladesh leaves no stone unturned to ensure the wellness of its personnel. Hence, it's no surprise that Augmedix Bangladesh has grown ten times in the past five years and plans to consolidate its position as an employee-friendly organisation in the long run.

Currently, Augmedix has over 1,000 doctors who regularly work with the medical documentation teams. The industry-leading health tech company is regularly onboarding more doctors in the USA. Correspondingly, it is also hiring more people in Bangladesh for its documentation services. With annual revenue of US \$22.2 million in 2021, Augmedix has seen steady growth in its operations since its founding in 2013.

Augmedix uses state-of-the-art technology to live-stream medical visits with patients in the US to highly qualified and trained staff in Bangladesh who then compile a summary of the care given. Afterwards, the generated medical document is shared with the doctors in real-time. As a result, the doctors can then send their approvals swiftly. At the back end, the medical documentation specialists ensure that quality is not compromised.

Augmedix offers data-driven services with the help of its AI software. The AI software used to carry out the regular documentation services for the doctors has been aided by the Bangladeshi software engineering team. By harnessing the power of AI, the scribes are empowered to complete their tasks as the machine

learning capabilities differentiate between medical and non-medical terms, thereby making it simpler for them to document the conversations. Initially, Augmedix launched its documentation services with the help of wearable technology such as Google Glass, and it now offers live streaming over smartphones as well.

Augmedix plans to continue the development of its AI software and to incorporate more machine learning into the mix. This will speed up the documentation process even more. As the whole world is running behind AI, the software engineers at Augmedix continue to develop the technology that will bring revolutionary changes in the healthcare industry.

While many administrative tasks in the healthcare sector will eventually be fully automated, doctors will still need greater mental space to make important decisions in potentially life-or-death situations. In this regard, Augmedix is playing a major role in driving the healthcare industry forward. The new health tech startups can take a leaf out of Augmedix's playbook, as it leads the way with its technological innovations to rehumanise healthcare, and plays a pivotal role in accomplishing the Smart Bangladesh goal.