

# Internet banking thrives

2018

2019

2020

2021

AKM ZAMIR UDDIN

8,000

3,000

construction work of the

office building for the dry

fish processing unit being

implemented by the BFDC

The prime minister

is working relentlessly

for the development of

all the people and the

government is taking

Bazar, he said.

numerous initiatives for

the modernisation of Cox's

BFDC Chairman Md

Hemayet Hussain presided

over the event, which was

also attended by Fisheries

and Livestock Secretary

Mohammad Yamin

Invest in

Bangladesh

Foreign minister

urges expatriates

Chowdhury.

DIPLOMATIC

CORRESPONDENT

Foreign Minister AK

upon the Bangladeshi

Bangladesh to build a

prosperous nation.

expatriates to invest in

He made the call while

addressing the business

community at a meeting

as chief guest in Dubai

yesterday, organised by

Council, Dubai, with

Mahtabur Rahman,

in chair.

the Bangladesh Business

president of the platform,

Momen is leading a

10-member delegation to

the UAE on a bilateral visit

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Abdul Momen has called

in the beach town.

The transition from manual banking to its digital means is certainly not a new phenomenon for Bangladesh's banking sector. But the advent of the coronavirus pandemic has had clients from all walks of life honing in on internet banking to cut the chances of contracting the deadly flu.

Transactions through internet banking amounted to Tk 20,559 crore in December, up 154 per cent year-on-year and 21 per cent from that a month ago, showed data from the Bangladesh Bank.

Officials of the central bank and commercial banks say the banking sector has started taking up a wide range of initiatives since 2010 as part of its efforts to encourage the adoption of digital means.

Still, a majority of clients ad long exhibited a reluctance to embrace digital methods due to their long habit of working with manual ones.

Although the business slowdown stemming from the coronavirus pandemic has taken a toll on the entire economy, it has created a paradigm shift in a way such that clients now prefer cashless transactions

more than what they did in the

Jan Mar Apr Apr Jul Jul Jul Oct Oct Dec

pre-pandemic era. People avoided going to shops or banks as much as possible during the peak of the pandemic to protect themselves from the flu, making use of alternative mobile applications and credit and debit cards to purchase essentials to get on with their lives.

central bank has also extended regulatory support to banks at the height of the pandemic so that they could widen their internet banking operations.

20 lakh

25 lakh

32 lakh

44 lakh 2021

2018

2019

2020

In September 2020, the BB increased the limit of interbank fund transfers through internet banking for clients, allowing a maximum of Tk 5 lakh per day against the

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With the pandemic now starting to run out of still eagerly gripping onto internet banking, helping the government's Digital Bangladesh agenda go from strength to strength.

The number of customers using internet banking stood at 44 lakh in December, up 37 per cent from a year ago. A BB official says the

Tk 50,000.

to settle as many as 10 transactions per day, which

was five previously. Commercial banks have also rolled out various products in

previous Tk 2 lakh. The central bank also transaction to Tk 1 lakh from

Clients now are permitted

a bid to augment their internet

banking operations.

For instance, almost all banks have already introduced mobile applications for customers, enabling banking irrespective of location.

9 lakh

16 lakh

23 lakh

43 lakh

Mashrur Arefin, managing director of The City Bank, says the outlook of banks being brick and mortar entities is no longer the main characteristic as customers have come to accept bank branches to be within smartphones.

"A long queue of people in front of banks' cash counters is hardly seen as clients now deposit their money or transfer funds from one bank to another, using mobile apps."

Clients of The City Bank transacted a staggering Tk 18,000 crore using its app, which will go up manifold in

the years ahead, said Arefin. The central bank's platforms Bangladesh Real Time Gross Settlement (BD-RTGS) and Bangladesh Flectronic

Transfer Network (BEFTN) - have also helped popularise digital banking programmes.

People are now able to settle transactions of large volumes instantly through the RTGS while the BEFTN helps them carry out retail transactions within a day.

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## Companies act to be rewritten this year

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The commerce ministry is expecting a full amendment to the companies act this year to make the vital law time-befitting, said Tapan Kanti Ghosh, senior secretary to the commerce ministry, yesterday.

Says senior secretary to

commerce ministry

The previous amendment to the companies act was incomplete as all the stakeholders could not reach a consensus, Ghosh said. This year it is expected that all

the stakeholders will be able to work out differences, and measures will be taken to send the draft of the amendment to parliament for final approval, he said.

Ghosh was speaking at a workshop on investigative journalism on company reporting jointly organised by the Economic Reporters' Forum (ERF) and the MRDI at the ERF

office in Dhaka. Journalists who report on economic, business and trade issues participated in the event.

Although Ghosh did not specify when the draft of the amendment would be sent to parliament, he said the economy of the country has grown much over the years and hence, many of the provisions of the companies act need to be updated.

For instance, e-commerce business platforms have been demanding the reinstatement of the previous option of advance payments, but the government cannot do so for the sake of customers' interests, Ghosh said.

Many companies want to wind up and seek exit plans from the ministry, but the procedures are complex. So these issues need to be amended in the company law, the senior secretary said.

The last amendment to the law was made in

Nihad Kabir, an advocate of the Supreme Court and a former president of the Metropolitan Chamber of Commerce and Industry (MCCI), said some core areas of the companies act need to be amended soon.

She also cited examples of many companies that want to wind up operations and seek exit plans but are now facing difficulties in doing so.

As the exit procedures are time-consuming and complex, many companies do not follow the rules properly, she said, adding that amendment regarding merger and acquisition is also needed.

The first amendment initiative was take in 1981 to update the act of 1913 and the amendment was finalised in 1994, Kabir said.

The issue of share transfer in a company should also be addressed.

Regarding the government's go-ahead for the local companies to invest abroad, Kabir said, as the economy of the country has witnessed tremendous growth over the years, the decision was a good one.

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Mesmerising colours on handicrafts bring to life this booth showcasing skills of craftspeople of small and medium enterprises on the closing day of a four-day "Heritage Handloom Festival 2022" at the Gulshan Shooting Club in the capital yesterday.

### **Bottlenecks start** with definition complexities

### Speakers tell DCCI workshop on stimulus packages for CMSMEs

STAR BUSINESS DESK

Fast disbursement of the government's stimulus packages among cottage, micro, small and medium enterprises (CMSMEs) is facing bottlenecks, starting with complexities over the definition of these entities, said speakers yesterday.

A lack of required documents alongside inconsistency and incoherence in paperwork submissions, complicated loan disbursement process, collateral issues, absence of bank account and poor relation and coordination among financial institutions and entrepreneurs also hinder the process, they said.

In Bangladesh, CMSMEs account for 80 per cent of industrial employment and 45 per cent of value addition in the manufacturing sector, said Rizwan Rahman, president of the Dhaka Chamber

of Commerce & Industry (DCCI). "But this sector's capacity and potentials could not be utilised to its full extent for a lack of financial and policy support."

He spoke while addressing a virtual workshop on "Procedures and preparedness of getting loan from stimulus package from banks" organised by the DCCI, according to a press release.

Over 100 DCCI members participated in the workshop for a better understanding on easily availing stimulus loans.

The government, in two phases, declared stimulus packages amounting to Tk 40,000 crore to help these entities cope with the coronavirus pandemic and revive the economy, Rahman said. But the bottlenecks, including the lack of a

database, have sometimes made it difficult for the

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	COMMODITIES AS OF FRIDAY		
OIL Ship	Gold 📤	Oil 📥	
	\$1,858.90	\$93.96	
	(per ounce)	(per barrel)	

	CURRENCIES			AS ON THURSDAY Standard Chartered Bank	
		\$USD	€EUR	£GBP	¥CNY
5	BUY TK	85.05	96.55	114.27	13.14
XI.	SELL TK	86.05	100.35	118.07	13.81

an	ASIAN	FRIDAY CLOSINGS		
	MUMBAI	ТОКҮО	SINGAPORE	SHANGHAI
	1.31% 58,152.92	0.42% 27,696.08	0.03% 3,428.95	0.66% 3,462.95

