



MUTUAL TRUST BANK

Syed Mahbubur Rahman, managing director and CEO of Mutual Trust Bank, inaugurated an "MTB Customer Feedback Management System" at its Gulshan corporate branch in Dhaka yesterday. Syed Rafiqul Haq, additional managing director, Rais Uddin Ahmad, deputy managing director, Shyamol Boran Das, chief digital officer, Sharmin Ahmed, head of service quality, and Azam Khan, head of communications, were present.



MERCANTILE BANK

Akram Hossain (Humayun), chairman of the executive committee at Mercantile Bank, virtually inaugurated eight sub-branches in Dhaka, Dinajpur, Thakurgaon, Gazipur, Gaibandha and Natore yesterday. Md Quamrul Islam Chowdhury, managing director and CEO, ASM Feroz Alam, vice chairman, MA Khan Belal, chairman of Mercantile Bank Securities, and M Amanullah and Mohammad Abdul Awal, directors, joined the programme.

## Apple's App Store concessions fail to address top concerns

**REUTERS**  
Critics want the company to abolish steering rules that stop developers from telling their customers how to pay developers directly for their apps.  
In the space of a week, Apple Inc made two sets of changes to its App Store rules, which are the subject of lawsuits, regulatory probes and legislation around the world, but the tweaks do not address the biggest concerns raised.  
Lawmakers and regulators are considering dismantling the AppStore business model, an outcome that could cost Apple about 6 per cent of its sales - an amount equal to \$16 billion in its last fiscal year - and shave up to 15 per cent off its profit, according to an estimate last year by analyst firm Cowen. Among Apple's most high-profile concessions is allowing Netflix Inc and other subscription services to provide a link to out-of-app paid signups that avoid Apple commissions. But many of the largest such companies had already quit using Apple's payment systems long ago, so the move is unlikely to affect Apple's finances.  
That is a sign that any fight over Apple's rules will likely continue even if Apple wins in the threat closest to hand - a US federal judge who is due any day to announce a ruling in an antitrust case brought by "Fortnite" game maker Epic Games. "Mobile technologies have become essential to our daily lives, and now just two app stores wield incredible power over which apps consumers can access and how they access them," US Senator Amy Klobuchar, a Democrat who sponsored an app store bill, said this week. "When you see this same issue arising all over the world, it is even more obvious that we need to take action."  
Some of the loudest cries are for Apple to allow app stores run by other companies on its iPhone, which would provide a path around the current payments system that gives developers little ability to avoid giving Apple a cut. Critics also want the company to abolish so-called steering rules that stop developers from telling their customers how to pay developers directly for their apps.

## Consumer complaints rising

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Other breaches include sale of adulterated and counterfeit goods, medicine and food, food processed under unhygienic conditions, tampering with weights and withholding retail prices.  
The Daily Star on August 19 witnessed one of the market monitoring drives conducted daily by Magfur Rahman, an assistant director of the directorate.  
The team found some date-expired medicines at Belle Vue Pharm in the capital's Shabbagh.  
Following further investigation, the pharmacy's owner, Zafar Iqbal, was fined Tk 40,000 under Section 51 of the Consumers' Right Protection Act 2009. He was also issued a warning.  
Iqbal told The Daily Star that he was having to get by with just a handful of employees for the pandemic.  
"I am tidying up the shop on recently opening after a lockdown. I could not remove the date-expired medicines from the shelves. I will not do this again in the future and will be careful from now on," he said.  
In another drive, a mobile team led by Assistant Director Abdul Jabbar Mandal went to Palash Enterprise on the second floor of Karwan Bazar kitchen market in the capital.  
The shop was found selling imported olive oil whose containers

had no label mentioning the price, expiration date and name of the importer.  
The shop's owner, Harun Rashid, was fined Tk 5,000. He said each container was priced Tk 1,250 and that the importer was at fault for not putting any label.  
"If we find any violation of the act, we fine the businesses and try our best to make the traders do business while obeying the rules," said Mandal.  
The directorate's monitoring drives are now 70 times more frequent than what it was in fiscal 2010-11.  
In fiscal 2020-21, there were 11,953 market drives, through which 22,996 entities were fined a total of Tk 13.36 crore.  
"Our job is to uphold the rights of consumers and protect their interests at the highest level. We also prioritise settlements between consumers and business owners," said Director General Saha.  
He also stressed on raising awareness of consumers and urged to be wary of hefty discounts and to secure confirmation over the authenticity of businesses.  
"A trader knows what kind of rules he has to follow. Despite that, why do businesspeople not follow the rules and not give a thought to their organisation's reputation?" asked Prof Md Mizanur Rahman.

"Because there is a lack of good governance in Bangladesh," explained the chairman of the marketing department at the University of Dhaka.  
"So, traders do not pay attention to following the rules of law and don't try to protect the interests of their customers," he said.  
If the authority, such as the Bangladesh Standards and Testing Institution, properly performed its tasks, there would not be so many complaints, he said.  
"The problem is in the whole system of the country. The system needs to be reshuffled. Otherwise, the suffering of consumers will increase further," he added.  
According to Ghulam Rahman, president of the Consumers Association of Bangladesh, the number of complaints was very negligible compared to the actual number of acts of fraudulence perpetrated by traders.  
"Consumers in our country are not aware of their rights. If a consumer gets cheated, it is taken to be fate," he said.  
"However, consumers are becoming more aware now compared to what they were 10 years ago. That's the positive thing. The more consumers become aware, the more traders will refrain from misdeeds," said Rahman.

## Evaly owes Tk 206cr to merchants

**FROM PAGE B1**  
The additional secretary said protection of the interests of all parties was vital, and it was also expected that the committee would try to guard the interests of customers and merchants. In the reply, Evaly said it was doing business through contractual agreements with the merchants, who shared 15-20 per cent of the profits with the e-commerce platform from the sales.  
"Credit facility is a normal process in every business, and Evaly has credit facility agreements with all suppliers," it said, claiming that its liability of Tk 206 crore to merchants as of mid-July was normal and acceptable.  
Merchants, however, neither filed cases against Evaly nor complained to the ministry. Merchants might have thought that if Evaly high-ups were sent to jail, they might not get their money back, Rahman said.  
After a probe report of the Bangladesh Bank submitted to the commerce ministry a few months ago, the ministry, on July 19, asked Evaly to explain by August 1 how it would settle the current liabilities to customers and merchants.  
The BB report said Evaly's total liability was Tk 407.18 crore against Tk 65.17 crore assets as of March 14.  
On August 19, the firm said its total liability stood at Tk 543 crore as of mid-July.  
It showed Tk 105 crore as tangible assets and Tk 438 crore in intangible assets, including a brand value of Tk 422 crore. It owed around Tk 311 crore to 2.8 lakh customers.  
The commerce ministry also wrote to the Anti-Corruption Commission and the home ministry to investigate whether Evaly had siphoned off money.  
Evaly started its business in 2018 with a controversial model, offering unprecedented discounts by taking advance payments and making deliveries months later.  
Following its footsteps, many platforms have mushroomed during the pandemic.  
Now platforms such as Evaly, Dhamaka and E-orange are not delivering products to thousands of customers against orders worth hundreds of crores of taka.  
Two E-Orange high-ups were sent to jail as they were trying to flee from the country despite an embargo on their international travel, according to Rahman.

**Government of the People's Republic of Bangladesh**  
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Bangladesh Railway  
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Phone: +88031-659604 E-mail: [ccspt@railway.gov.bd](mailto:ccspt@railway.gov.bd)  
No. 54.01.1543.460.07.001.21-12 Dated: 05-09-2021

### Corrigendum-1

The following amendments have been carried out against "Tender Notice No. 54.01.1543.460.07.001.21-10 Date: 11/08/2021 as under.

Tender Notice Sl No.	Tender No. & date	Subject	Read	For
01	592331, 54.01.1543.460.07.047.21	Tender last selling date and time	12/09/2021 17:00	Existing Entry
		Tender closing date and time	13/09/2021 14:30	
		Tender opening date and time	13/09/2021 14:30	
02	591461, 54.01.1543.460.07.037.21	Tender last selling date and time	12/09/2021 17:00	Existing Entry
		Tender closing date and time	13/09/2021 10:30	
		Tender opening date and time	13/09/2021 10:30	
03	591339, 54.01.1543.460.07.022.21	Tender last selling date and time	12/09/2021 16:30	Existing Entry
		Tender closing date and time	13/09/2021 11:00	
		Tender opening date and time	13/09/2021 11:00	
04	590891, 54.01.1543.460.07.041.21	Tender last selling date and time	12/09/2021 17:00	Existing Entry
		Tender closing date and time	13/09/2021 11:30	
		Tender opening date and time	13/09/2021 11:30	
05	592105, 54.01.1543.460.07.044.21	Tender last selling date and time	12/09/2021 17:00	Existing Entry
		Tender closing date and time	13/09/2021 12:00	
		Tender opening date and time	13/09/2021 12:00	
06	591905, 54.01.1543.460.07.046.21	Tender last selling date and time	12/09/2021 17:00	Existing Entry
		Tender closing date and time	13/09/2021 15:00	
		Tender opening date and time	13/09/2021 15:00	
07	591512, 54.01.1543.460.07.012.21	Tender last selling date and time	12/09/2021 17:00	Existing Entry
		Tender closing date and time	13/09/2021 12:30	
		Tender opening date and time	13/09/2021 12:30	
08	591328, 54.01.1543.460.07.045.21	Tender last selling date and time	12/09/2021 17:00	Existing Entry
		Tender closing date and time	13/09/2021 15:30	
		Tender opening date and time	13/09/2021 15:30	
09	591327, 54.01.1543.460.07.050.21	Tender last selling date and time	12/09/2021 17:00	Existing Entry
		Tender closing date and time	13/09/2021 14:00	
		Tender opening date and time	13/09/2021 14:00	

This shall be treated as integral part of the tender notice and tender document. Details amendment shown in e-GP System. All other terms and conditions of the tender shall remain unchanged.

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## Syria says it welcomes Lebanon's request to import energy

**REUTERS, Damascus**  
Syria said on Saturday that it welcomed Lebanon's request to import Egyptian gas for energy generation via its territory after Lebanese ministers made the highest level visit to Damascus in years.  
Lebanon is suffering energy shortages that have forced even essential services including hospitals to shut down or scale back operations.  
The crisis is the result of a wider financial meltdown that has devastated the economy since 2019.  
The delegation, led by Zeina Akkar, who holds several positions in Lebanon's caretaker government including the foreign minister, aimed to pave the way for a US-backed plan to ease the power shortages in Lebanon by transmitting electricity via the Syrian grid.

## Troubled German IAA auto show opens under climate, Covid cloud

**AFP, Munich**  
Germany's revamped IAA auto show, one of the world's largest, opens in Munich on Tuesday for a celebration of all things car-related, but climate concerns and pandemic woes threaten to spoil the party.  
After a disappointing edition in 2019, marred by environmental protests, poor visitor numbers and no-shows from major automakers, the biennial event has reinvented itself as a "mobility fair" with a spotlight on electric cars, scooters and even bicycles.  
Historically held in Frankfurt, the IAA will for the first time take place in the Bavarian city of Munich as part of efforts to revive the event.

**বাংলাদেশ পুলিশ**  
পুলিশ সুপারের কার্যালয়  
নীলফামারী  
দরপত্র বিজ্ঞপ্তি  
তারিখঃ ০৫/০৯/২০২১খ্রিঃ

স্মারক নং-৪৭/রেশন

এতদ্বারা নীলফামারী জেলা পুলিশ রেশন স্টোরের চলতি ২০২১-২০২২ অর্থ বৎসরের ২য় কোয়ার্টার (অক্টোবর, নভেম্বর, ডিসেম্বর/২০২১খ্রিঃ) এর রেশন সামগ্রী ক্রয় এবং নিলাম বিক্রয় এর নিমিত্তে দি পাবলিক প্রকিউরমেন্ট আইন/২০০৬ ও বিধিমালা/২০০৮ এবং তদীয় সংশোধনী/২০১০ অনুসারে নিম্নবর্ণিত শর্ত সাপেক্ষে নীলফামারী জেলা পুলিশের দরপত্র আহ্বান করা যাচ্ছে।

০১।	মন্ত্রণালয়/বিভাগ	স্বরাষ্ট্র মন্ত্রণালয়/পুলিশ বিভাগ।			
০২।	সংস্থা	বাংলাদেশ পুলিশ।			
০৩।	দরপত্র সম্পাদনকারী প্রধান	পুলিশ সুপার, নীলফামারী।			
০৪।	দরপত্র আহ্বানের কারণ	নীলফামারী জেলা পুলিশের রেশন সামগ্রী ক্রয় এবং নিলাম বিক্রয়।			
০৫।	দরপত্র সূত্র নং-	৪৭/রেশন			
০৬।	তারিখঃ	০৫/০৯/২০২১খ্রিঃ।			
কাজের বিবরণঃ					
০৭।	দরপত্রের পদ্ধতি	উন্মুক্ত দরপত্র।			
অর্থের উৎসঃ					
০৮।	বাজেট ও অর্থনৈতিক খাত	রাজস্ব খাত।			
তথ্যাদিঃ					
০৯।	দরপত্র বিজ্ঞপ্তি প্রকাশের তারিখ	০২ (দুই) দিনের মধ্যে।			
১০।	দরপত্র বিক্রয়ের শেষ তারিখ	২৮/০৯/২০২১খ্রিঃ (অফিস চলাকালীন সময় পর্যন্ত)।			
১১।	দরপত্র জমা প্রদানের সর্বশেষ তারিখ ও সময়	২৯/০৯/২০২১খ্রিঃ, সময়ঃ দুপুর ১২:০০ ঘটিকা।			
১২।	দরপত্র খোলার তারিখ ও সময়	৩০/০৯/২০২১খ্রিঃ, সময়ঃ দুপুর ১২:৩০ ঘটিকা।			
অফিসের নাম ও ঠিকানাঃ					
১৩।	দরপত্র ডকুমেন্ট/সিডিউল বিক্রয়কারী অফিস	০১। ডিআইজি, রংপুর রেঞ্জের কার্যালয়। ০২। পুলিশ সুপার, জিআরপি, সৈয়দপুর এর কার্যালয়। ০৩। পুলিশ সুপারের কার্যালয়, নীলফামারী।			
দরপত্র গ্রহণকারী অফিস					
০১। পুলিশ সুপার, নীলফামারী এর কার্যালয়। ০২। পুলিশ সুপার, জিআরপি, সৈয়দপুর এর কার্যালয়।					
দরপত্র খোলার স্থান					
পুলিশ সুপারের কার্যালয়, নীলফামারী।					
দরপত্র সম্পর্কিত তথ্যঃ					
১৪।	দরপত্রের যোগ্যতা	(১) হালনাগাদ ট্রেড লাইসেন্স (২) হালনাগাদ আয়কর সনদ (৩) হালনাগাদ ভ্যাট রেজিস্ট্রেশন সনদ (৪) হালনাগাদ ব্যাংক সলভেন্সি সনদ (৫) অন্যান্য যোগ্যতা যা যা টেন্ডার ডকুমেন্ট/সিডিউল (PG-2 PG-3) এ উল্লেখ আছে।			
মালামালের বিবরণঃ					
১৫।	ক্রমিক নং	দ্রব্যের নাম ও বিবরণ			
		পরিমাণ (মেট্রন/লিটার)			
		দরপত্রের মূল্য (টাকা)			
		নিরাপত্তা জামানত (টাকা)			
		কাজ সম্পন্ন করার সময় (দিন)			
০১।	উন্নতমানের মস্তর ডাল (প্যাকেটজাত)	২২ মেঃ টন (আনুমানিক)	৭৫০/-	৫০,০০০/-	অক্টোবর/২১ হইতে ডিসেম্বর/২১ পর্যন্ত
০২।	উন্নতমানের সয়াবিন তৈল (প্রাচুর্য কন্টেইনার জাতীয় ১, ২, ৩ ও ৫ লিটার)	২০,০০০ লিটার (আনুমানিক)	৭৫০/-	৪০,০০০/-	
০৩।	চাউল, গম ও চিনি ট্রাকে উঠানো/নামানোর লেবার সরবরাহ	১,৯৫০ কুইন্টাল (আনুমানিক)	৪০০/-	২,০০০/-	
০৪।	নিলাম বিক্রয়	ক। ব্যবহৃত চটের বস্তা (বড়=২,৯১৬টি খ। প্রাচুর্যের বস্তা =৬০৫টি	৪০০/-	১,৫০০/-	
০৫।	পোলাও চাউল (উন্নতমানের)	৯০০ কেজি (আনুমানিক)	৪০০/-	২,০০০/-	
দরপত্র সম্পাদনকারীর বিবরণঃ					
১৬।	দরপত্র আহ্বানকারী কর্মকর্তার নাম	মোহাম্মদ মোশলেহুর রহমান, বিপিএম, পিপিএম।			
১৭।	দরপত্র আহ্বানকারী কর্মকর্তার পদবী	পুলিশ সুপার, নীলফামারী।			
১৮।	দরপত্র আহ্বানকারী কর্মকর্তার ঠিকানা	পুলিশ সুপারের কার্যালয়, নীলফামারী।			
১৯।	দরপত্র আহ্বানকারী কর্মকর্তার যোগাযোগের মাধ্যম	টেলিফোনঃ ০৫৫১-৬১৪১২।			
বিশেষ শর্তাবলীঃ					
২০।	(ক) নিদিষ্ট সময়ের পর আর কোন দরপত্র গ্রহণ করা হবে না। (খ) কোন কারণ দর্শানো ব্যতিরেকে কর্তৃপক্ষ যে কোন দরপত্র গ্রহণ অথবা বাতিল করার ক্ষমতা সংরক্ষণ করেন। (গ) দরপত্র উল্লিখিত যে কোন আইটেমের পরিমাণ বৃদ্ধি অথবা কমানোর বিষয়ে কর্তৃপক্ষের ক্ষমতা রয়েছে। (ঘ) দরপত্র প্রক্রিয়ায় পিপিআর আইন/২০০৬ ও পিপিআর বিধিমালা/২০০৮ এবং তদীয় সংশোধনী/২০১০ মোতাবেক সকল শর্তাবলী কার্যকর হবে।				

মোহাম্মদ মোশলেহুর রহমান, বিপিএম, পিপিএম  
পুলিশ সুপার, নীলফামারী

জিডি-১৫৮২