



## TAMING CORONAVIRUS RAMPAGE

# Firms praying for an extension to hand in VAT returns

REJAIL KARIM BYRON and SOHEL PARVEZ

An announcement from the National Board of Revenue regarding the filing of value-added tax returns have thrown businesses into trouble.

The sudden move announced on April 10, came as a surprise to many businesses who have kept their offices and activities shut

and difficulties faced by businesses, Finance Minister AHM Mustafa Kamal yesterday said the deadline for returns submission would be extended.

"I have told the NBR chairman to extend the deadline," he told The Daily Star yesterday over the phone.

He, however, did not say by how long would the deadline be extended.

the following month.

Firms have to pay Tk 10,000 as a penalty for failure to submit VAT returns within the scheduled time. They can also seek time for delayed furnishing of return but they have to pay 2 percent simple interest monthly for delayed submission, according to rules.

On the one hand, penalty and interest burden for delayed

"This is an abnormal situation and abnormal situation calls for abnormal measures," said Masud Khan, adviser of Crown Cement and chairman of Glaxosmith Kline Bangladesh.

The NBR officials said the authority decided to keep its field offices open on a limited scale only to receive VAT returns so that the businesses that want to submit return can. Another reason is to help firms avoid the penalty for failure to submit a return within the deadline.

The revenue authority also argues that many offices include banks, pharmaceutical companies, supermarkets, food business operators, ports and export-import related activities have been closed since March 26.

"We know that all will not be able to comply. So, we are trying to ensure the returns of those who will be able to comply. We are expecting VAT returns from those who are maintaining their operation. We are contacting firms," said a senior official of Dhaka North VAT Commissionate.

The government also needs money, the official said.

Yet responses so far have been lukewarm, said officials at the field.

Revenue officials said a section of firms would be able to submit returns online.

It is those who are doing the jobs manually or yet to automate businesses fully are facing problems.

For instance, Green Delta Insurance Company (GDIC) could not submit returns as its branches and headquarters have been bolted shut during the countrywide general holidays.

"We have informed the field office that we would not be able to file returns due to the lockdown," said Chinmoy Chakrabarty, executive vice-president of GDIC.

The insurance company did not get all transaction information from field offices as courier services are also closed.

As there is no provision in the present VAT law to relax rules related to waiver of penalty, the NBR is working to send a proposal to the president to issue an ordinance under the circumstances.



since the government declared general holidays and enforced stay at home order from March 26 to slow the spread of coronavirus that has claimed so far infected 803 and 39 lives in Bangladesh.

"It appeared to us that we live in a different world," said a top executive of a multinational company sharing his ordeal in preparing the returns for VAT, which is the highest sources of revenue for the state.

The company, which has been operating here for many years, had to call back its accounting and related employees to the office at a time when movement is restricted.

"We had to take the risk of going out only to prepare the returns and deposit VAT to the coffer," he said.

And in the face of rising concerns

There is no provision in the VAT and Supplementary Duty Act 2012 to extend the deadline for returns submission. The NBR has now written to the president to give it the authority to extend the deadline.

Before the revenue board announced the decision that it would keep its VAT field offices open from April 12 to April 15 to receive VAT returns, businesses had expectations that the authority would relax rules regarding the fine of Tk 10,000 for delayed filing and waive 2 per cent interest for delayed submission under the circumstances.

As per rule, businesses have to submit details of transactions of the previous month and deposit VAT paid by the end consumers to the state coffer within 15 days of

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On the other hand, there was no way for them to apply to the field office of VAT seeking additional time as they were also closed as per the government directive.

"How do we apply for time extension when VAT offices were also closed?" he said.

Underscoring the problem, the Federation of Bangladesh Chambers of Commerce and Industry urged the revenue board on April 9 for extension of the deadline from April 15 without penalty.

The country's apex trade body said it would not be possible for many businesses to furnish VAT returns on time because of coronavirus crisis.

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The countrywide shutdown since March 26 to flatten the curve on coronavirus in Bangladesh has left plants in nurseries around Dhaka badly neglected and desperately parched as the workers who tend to them have packed up and left for their villages. Succulents, which prefer extremely dry conditions, though are thriving. The photos were taken yesterday.

SK ENAMUL HAQ

# Mobile internet slowest in Bangladesh among 42 countries

Operators seek additional spectrum to improve service

MUHAMMAD ZAHIDUL ISLAM

Mobile internet speed is slowing down in Bangladesh amid the coronavirus pandemic, according to an international study, which has found download speed in the country is the lowest among 42 markets it has covered.

The country's mobile operators said internet use has gone up following the government-announced holiday as people are using more mobile data than before, which has made it hard for them to offer better internet services with the existing spectrum.

In Bangladesh download speed of mobile internet was 9.3 Mbps in the first week of February and it came down to 7.8 Mbps in the last week of March, according to the study, conducted by Opensignal, a Hong Kong-based international mobile analytics organisation specialising in quantifying mobile network experience.

The decline in the internet speed was intensifying gradually after the second week of February, said the report published last week.

Opensignal got the data from its speed testing mobile application that people are using across the globe for assessing the users' network quality.

Since the first confirmed cases of coronavirus were announced in Bangladesh on March 8, internet use rose significantly, especially after the educational institutions were closed and the government declared a long holiday, which has taken a toll on the overall internet speed.

Opensignal analysed 4G download speed across Asia, Europe, the Middle East, Africa, South and Central America, and North America every week between January 27 and March 29.

Of the 42 countries, the download speed the Bangladeshi users were enjoying was of the poorest quality, putting the country at the bottom of the list, while Canadian users were enjoying the highest speed of 61.6 Mbps.

In Asia, South Korea offered the highest speed of 52.1 Mbps, according to the report.

The pandemic, along with its associated medical, social and economic disruptions, is also causing changes to the mobile experience

as most of the users in Bangladesh were struggling with the declining speed, it said.

Suddenly a huge population moved from the urban to rural areas and that has caused an extra pressure on the mobile network, said SM Farhad, secretary general of the Association of Mobile Telecom Operators of Bangladesh.

"Operators were offering more mobile data

added.

Mobile operators said they are facing a crisis in some parts of the country as suddenly demand increased in those areas, which is why they need either time or additional spectrum for network expansion.

To that end, three mobile operators have applied to the Bangladesh Telecommunication

service quality and if that can be addressed, service quality will improve.

The operators' average 4G speed is still higher than the regulator-announced benchmark but there are some parts of the country where operators cannot ensure quality service.

"BTRC is running speed tests along with other service quality parameters, and if we find anyone guilty of wrongdoings, we will take punitive actions against them," Haque added.

With the declaration of the general holiday by the government in the wake of the coronavirus pandemic, the operators saw millions of people leave the capital city, said Shahed Alam, chief corporate and regulatory officer at Robi Axiata.

"Usually such movement takes place during the Eid vacations and we, the operators, chalk out detailed plan to beef up our network in the rural areas to support that kind of voice and data traffic on our network."

Unfortunately, this sudden movement left the operators with no time to take the kind of preparation that was necessary to ensure a smooth network experience.

As people are staying at home due to the holiday, internet use has increased by at least 30 per cent compared with the normal times, Alam said.

"The one way to solve this is to expand our network, but that requires time, which we don't have right now. The only workable

alternative is for the government to allow us some additional spectrum that is lying idle so that we can meet the customers' expectations during this crisis," he added.

In another development, the Bangladesh Mobile Phone Users' Association yesterday urged the government to allocate free spectrum to the mobile operators for the time being so that they can offer free internet services to customers.

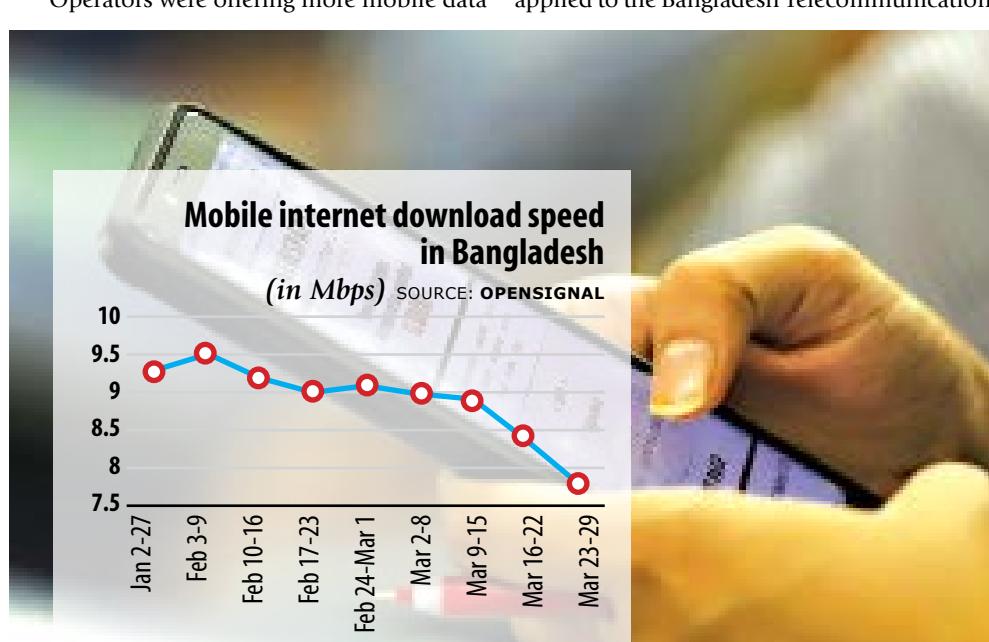
In a statement, the association placed their demand and said many countries have ensured free telecommunication services to the citizens amid the coronavirus crisis.

"Our government can take the initiative and allocate free spectrum to the carriers enabling them to serve customers for free, which will also help people stay at home," said Mohiuddin Ahmed, president of the association.

Due to the pandemic, voice calls have declined 20 per cent while internet use has increased 25 per cent.

"This causes operators to incur huge revenue losses. So to ensure that people stay at home during this crisis, the government can consider free spectrum allocation," Ahmed added.

Market insiders said governments in different countries have already allocated free spectrum to the mobile phone operators so that they can offer better services to their customers.



at lesser prices, which attracted many users to stay in the virtual world for a longer period."

Moreover, many people were working from home, while students were opting for online education. More and more people were browsing the internet for entertainment, which resulted in additional data consumption, Farhad said.

"We know, almost 95 per cent of the internet users in Bangladesh depend on mobile data for which adequate spectrum is needed."

But because of the exorbitant prices operators barely afford the spectrum they need to improve on the service quality.

"So, the poor download speed is a cumulative result of all these factors," Farhad

Regulatory Commission (BTRC) to allocate them some extra spectrum for the time being, said Md Jahurul Haque, chairman of the regulatory commission.

Robi, Banglalink and Teletalk in a letter to the BTRC sought some spectrum for three months, which the operators said will help them support the customers' growing demand for internet, according to Haque.

The operators, however, did not mention any volume or price for the spectrum.

"The mobile phone companies had earlier talked with me about the issue and I think they have valid points."

On the Opensignal's report, Haque said spectrum shortage is an issue for the poor

## Mobile internet download speed in Asia (in Mbps)

