

Manna gets bail in sedition case

STAFF CORRESPONDENT

Nagorik Oikya Convener Mahmudur Rahman Manna, who has been in jail for a year and a half, got bail in a sedition case. But he cannot get release as he is arrested in another case.

After hearing a petition filed by Manna, the High Court granted him the bail on grounds that he has been in captivity for 18 months but a charge sheet has not been submitted yet, said Deputy Attorney General Md Bashirullah.

The government will move an appeal before the Supreme Court against the High Court's bail order, he added.

Manna was arrested on February 25 last year, a day after his two telephone conversations with BNP leader Sadeque Hossain Khoka about strengthening the anti-government movement, among many issues, were leaked.

The other case was filed for instigating the armed forces to topple the government.



Although rickshaw-vans are not allowed on the capital's VIP roads in the daytime, a man pulls such a vehicle carrying metal pipes on it on Kazi Nazrul Islam Avenue around 1:45pm yesterday, putting at risk others passing by.

PHOTO: SK ENAMUL HAQ

Anti-military teachers' convention today

DU CORRESPONDENT

Over 700 teachers, from primary to university levels, of 23 associations are expected to join a national convention in the capital today seeking to find proper ways on preventing educational institutions from becoming recruitment grounds for militants.

The event will begin at Bangladesh National Museum around 10:30am. The Federation of Bangladesh University Teachers' Association announced this at a press conference at the Dhaka University teachers' club yesterday.

Expand jute goods' domestic use

Prothom Alo, CARE Bangladesh roundtable told

STAFF CORRESPONDENT

Producing diversified jute products and increasing the products' use at the domestic market can bring back the past glory of jute, speakers told a meeting yesterday.

They recommended establishing a jute products' design development centre and taking a long-term work plan for the industry's development, while mentioning seed crisis, unavailability of raw materials and not getting fair price of jute as the main barriers.

The speakers said these at a roundtable jointly organised by the Bangla daily Prothom Alo and CARE Bangladesh held at the newspaper's office in the capital, where the textiles

and jute ministry officials, representatives of government and NGOs, jute factory owners, manufacturers and farmers participated.

Mirza Azam, state minister for textiles and jute, said the government will take necessary steps for the industry's development, and a design institute will also be established for the development of producing diversified jute products.

Nasima Begum, joint secretary of the ministry, said, "If we use our own product, the jute industry will be developed."

Demanding fair price of jute a farmer in Rangpur Ali Hossain said the farmers become discouraged when they do not get fair price.

Humayun Khaled, former chairman of BJMC, asked for the government's intervention regarding this.

One of the challenges of jute cultivation is to get good quality seeds, Anowarul Haq, director of extreme rural poverty programme of CARE Bangladesh.

Sekhar Bhattacharjee, team leader of SWITCH Asia Jute Value Chain Project, said some of the problems of the jute industry will be solved if the government implement the "Jute Policy-2014".

"Jute is a green product, so we need to campaign for its publicity. Besides, all of the stakeholders need to work together and a long-term work plan is also needed," he said.

IUCN world conservation meet starts tomorrow

UNB, Dhaka

The world's leading conservationists are set to get together at the IUCN World Conservation Congress-2016 in Hawaii, USA to discuss ways to conserve natural forests, biodiversity and global environment.

Around 6,000 champions of nature from around the world including Bangladesh, will join the 10-day congress, beginning tomorrow. A delegation of WildTeam, Bangladesh, including its Chairman Enayetullah Khan, and IUCN country representative Ishtiaq Uddin Ahmed will attend the congress.

NEWS IN brief

Dhaka, Islamabad foreign office consultation postponed

DIPLOMATIC CORRESPONDENT

The annual foreign office consultation between Bangladesh and Pakistan scheduled for tomorrow has been postponed due to unknown reasons.

Diplomatic sources said Pakistan Foreign Secretary Aizaz Ahmad Chaudhry was scheduled to arrive in Dhaka this evening to attend the sixth round of Bangladesh-Pakistan foreign secretary level meeting with his Bangladesh counterpart Md Shahidul Haque.

"The meeting has been postponed at the request of Islamabad," a diplomatic source told The Daily Star last night. The last FoC between the two countries was held in Islamabad in November 2010.

Fire breaks out at Kurmitola hospital

STAFF CORRESPONDENT

A fire that broke out at Kurmitola General Hospital in the capital last night was brought under control after two and a half hours' effort.

No causality was reported, said hospital sources.

The fire originated from a storeroom of the basement-2 of the building around 9:30pm, Niaz Ahmed, station officer of Kurmitola fire station, told The Daily Star.

The hospital authority brought all patients out when the fire broke out, he said, adding, the fire might have originated from a short circuit.

Ruet launches two departments

A CORRESPONDENT, RU

Two new departments named "Building Engineering & Construction Management" and "Material Science and Technology" are opening at Rajshahi University of Engineering and Technology (Ruet) from 2016-17 academic session.

The departments have 30 seats each. Online registration for admission will continue from September 7 to 27 and admission tests will start on October 26, said a university press release yesterday.

'Bangabandhu chair' fund now Tk 1cr

DU CORRESPONDENT

The "Bangabandhu Chair" fund, which was established at the history department of Dhaka University (DU) to conduct researches on Bangabandhu Sheikh Mujibur Rahman, has reached Tk 1 crore.

On behalf of Begum Jebunnesa and Kazi Mahbubullah Welfare Trust Fund, its trustee and vice chairperson of Midland Bank Ltd Nilufer Zafarullah, MP, yesterday handed over a cheque of Tk 58,75,500 to DU Treasurer Prof Kamal Uddin yesterday at the vice-chancellor's office. The Trust Fund launched the Chair in 1999 with Tk 20 lakh.

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REQUEST FOR EXPRESSIONS OF INTEREST (EOI)

1	Ministry / Division	Power Division, Ministry of Power, Energy & Mineral Resources.
2	Agency	Dhaka Power Distribution Company Ltd. (DPDC)
3	Procuring Entity Name	Deputy General Manager (ICT), Development, DPDC, Dhaka, Bangladesh.
4	Procuring Entity Code	N/A
5	Procuring Entity District	Dhaka
6	Expression of Interest for Selection of	Firm(s) for Outsourcing of Contact Center service for managing information enquiries and complaints from Customers
7	EOI Ref. No. & Date	87.516.105.00.00.202.2016.25, Dated-29/08/2016
8	Procurement Sub Method	Quality Cost Based Selection (QCBS)
9	Budget and Source of Funds	Revenue Budget (DPDC's Own fund)
10	Development Partner	N/A
11	EOI Closing Date, Time and Place	Date: 03-10-2016, Time: 12:00 hours noon BST, Place: Office of the Deputy General Manager (ICT), Development, House # 47 (4th Floor), Road # 135, Gulshan-1, Dhaka-1212, Bangladesh. Phone: +88-02-9882027, Fax: +88-02-9881245, E-mail: dgmictd@dpdc.org.bd
12	Brief Description of Assignment	<p>Scope of major services under the proposed assignments include but not limited to the following:</p> <ul style="list-style-type: none"> • Designs a Contact Center Solution which will provide complete blended (Inbound and Outbound) service for managing information enquiries and complaints from customers of DPDC for 5 (five) years. • Implements and Operates the Outsourced Contact Center Service for DPDC on 24/7/365 basis without any interruption which includes engagement of qualified Manpower, Providing Logistics Support, Installation of required Hardware, Software & Network, Providing necessary Licensing & permission as required for Contact Center Solution, Providing Access Control & Security System, Project Management, Valued Added Service and other related services (If required) along with development of Web based & Mobile Apps based Complaint Management System (CMS). • Provides necessary software/hardware for Contact Center Solution from authorized dealer/distributor/reseller. It is to be noted that, the necessary software/hardware for Contact Center Solution provided by the service provider will be dedicated for DPDC under the ownership of the service provider. • Makes arrangement in the system so that customer can interact with the outsourced Contact Center via any mode of medium such as, call (through Land Phone, Mobile), SMS, Mobile Apps, Email, Web Form, Paper etc. • Provides customized CTI & ACD facilities for Telephony Functionalities, Customized IVR Facilities, Voice Logger System, Agent, Supervisory, Reporting, Administration Features & Multimedia Services, SMS/Email Notification and other related services through proposed outsourced Contact Center. • Provides adequate space for dedicated operation of the proposed Contact Center which includes logistic support like Interiors, Furniture, Air Conditioning, Transportations, Utility Services, Power back-up, House-Keeping, Office Stationaries and Internet Connectivity for Outsourced Contact Center. • Arranges hunting number (short code) service for the Contact Center with necessary permission. • Integrates the Outsourced Contact Center service with DPDC's various system. • Provides and supports various redundant data network services (like secured VPN Intranet, Internet etc.) including LAN if required. • Arranges capacity building/training for personnel of DPDC.
13	Experience, Resources and Delivery Capacity Required	<ul style="list-style-type: none"> • The Applicant (any partner(s) in case of JV) should have General Membership of Bangladesh Association of Call Center & Outsourcing (BACCO). In that case, the applicant(s) shall submit the certification from BACCO. • The Applicant (any partner(s) in case of JV) should have sufficient length of experience in Contact Center Operation & Supports Services (Inbound and Outbound) including agent management & logistic supports in Bangladesh. In that case, the applicant(s) shall submit the satisfactory completion certificate from the client with details of client and project information. • The Applicant (any partner(s) in case of JV) should have experience of running Outsourced Contact Center Operation & Supports Services (Inbound and Outbound) under contract(s) of high value with proven simultaneous operational capacity (No. of Agent Seat in a Contact Center indicates its capacity) in recent years in Bangladesh. In that case, the applicant(s) shall submit the proper evidence from the client with details of client and project information. • The Applicant (any partner(s) in case of JV) should have appropriate experience and professional qualification among staff and adequate resources for Contact Center Operation & Supports Services. • The Applicant (any partner(s) in case of JV) should have sufficient annual turnover in recent years. In that case, the applicant(s) shall submit the audit reports for last 3 (three) years.
14	Other Details	<p>The Dhaka Power Distribution Company Ltd. (DPDC) is now requesting for expression of interest from interested firm(s) to express their interest in providing the service. The EOI shall be submitted in 2 (Two) sets (One Original & One Copy) in sealed envelope and clearly marked with name of the assignment on or before the specified date and time to the office of the undersigned. In order to prepare a shortlist composed of applicants who are considered to be best qualified to undertake the assignment, interested applicant(s) shall provide the following information:</p> <ul style="list-style-type: none"> • Brochures submitted by the Applicants summarising their facilities and areas of expertise; • Descriptions of similar assignments; • Experience in similar operating environments and conditions; • Availability of appropriate experience and professional qualifications among Applicant's staff and adequate resources to carry out the assignment; and • Managerial strength and financial capacity.
15	Association with firm is	The applicant may be allowed to participate in procurement proceedings individually or by forming JVCA for contracts or to appoint sub consultant involving the Procurement of service.
16	Name of Official Inviting Expressions of Interest	Md. Kamrul Ahsan
17	Designation of Official Inviting Expressions of Interest	Deputy General Manager (ICT), Development, DPDC
18	Address of Official Inviting the Expressions of Interest	House No.-47, Road No.-135, Gulshan-1, Dhaka-1212.
19	Contact details of Official Inviting the Expressions of Interest	Phone: +88-02-9882027, Fax: +88-02-9881245, E-mail: dgmictd@dpdc.org.bd

Interested Applicant may obtain further information during office time from the undersigned office. The Procuring entity reserves the right to reject all EOI without showing any reason thereof.

Deputy General Manager (ICT), Development, DPDC



A faction of Gonojagoron Mancha celebrates at the capital's Shahbagh yesterday after the Supreme Court rejected a review petition of war criminal Mir Quasem Ali, paving the way for his execution.

Obituary

CITY DESK

Habibur Rahman F C M A, former president of the Institute of Cost and Management Accountants of Bangladesh (ICMAB), died at his Dhanmondi residence on Saturday. He was 81.

He was finance director of Pfizer Laboratories (Bangladesh) Ltd, president of ICMAB from 1973-1994 and president of South Asian Federation of Accountants in 1991. He was also vice-president of the national football team.

Khaleda sued

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He also submitted copies of Khaleda's passport, marriage certificate and mark sheets of exams taken prior to leaving school as well as a 1991 news report on her biography run by national daily Dainik Bangla.

The former premier started the celebrations cutting a cake at her Minto Road residence from 1996, when she stepped down from power. In the past couple of years, she had been doing so in the early hours at her Gulshan office.

Though she decided to avoid ceremonies this year "considering floods in the country and oppression by the government", BNP held a special prayer at its Naya Paltan headquarters.

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