



Join the winning team

Grameenphone Limited works to help people stay close. Serving 2 crore subscribers across the nation with superior service, a career at Grameenphone is often about making the impossible happen. Challenges are met here not by individuals but by teams, teams that stay close, where individuals can interact and utilize their skills to create winning solutions. Grameenphone is dedicated in building and developing unparalleled talents who are at par with its unyielding phenomenal growth.

Now, Grameenphone is in pursuit of 25 top performers, who would be given the chance to prove whether they are true team players and leaders in the making. Our search and eventual engagement of these true talents will foster our endeavor to nurture the winning team.



1 Position: System Engineer, Service Network, Network Operations (3 positions)

Key Responsibilities: Develop procedures of maintenance and handle 2nd line faults of various VAS nodes (SMSC, MMSC, PRBT, Voice SMS etc) to ensure smooth operation. Maintain the network quality by reducing outage, increasing SLA and reducing MTTR. Co-ordinate with stakeholders for new node establishment. Work with development group for system automation and new service/idea development.

2 Position: Deputy Superintendent Engineer, VASM, Network Operations

Key Responsibilities: Remove the faults of the systems (1st line & elementary 2nd Line faults). Solve problems about subscriber complains/service issues. Perform regular/periodic operations & maintenance tasks and generate performance report on different IN nodes (SCP, SDP, CCN, EMA etc.)

3 Position: System Engineer, PN - Core Network

Key Responsibilities: Perform 2nd line operational responsibility of MPLS based IP Backbone as well as configuration of Router, Switch, and Firewall as per requirement. Co-ordinate field level changes related to projects and manage network servers like NTP, SYSLOG, RADIUS etc.

4 Position: System Engineer, CSS - Core Network (3 positions)

Key Responsibilities: Perform 2nd line fault handling of Switching & Signaling Elements (TSC, STP, MSC, MSS, HLR, MGW.). Manage Traffic & Signaling and conduct periodic maintenance of Core switching elements. Carry out the configuration, testing & maintenance of International Roaming activities.

5 Position: System Engineer, Network Management (4 positions)

Key Responsibilities: Conduct technology alarms & fault surveillance round the clock. Correlate technology fault & handle 1st line fault. Co-ordinate with relevant bodies for fault rectification and provide necessary support. Analyze data & prepare report to enhance the operational activities from Network Operation Centre.

6 Position: System Engineer, Infrastructure Management

Key Responsibilities: Provide basic IT support and resolve troubleshooting by traveling extensively to remote offices. Introduce new IT services and facilities according to end users requirements through proactive initiatives.

7 Position: Database Engineer/Deputy Manager, Enterprise Systems Operations

Key Responsibilities: Ensure source accuracy and smooth operation through enhancement of DWH-QC area, manage ETL flow and conduct DWN storage predication and optimization.

8 Position: Deputy Manager, Service & Charging Operation

Key Responsibilities: Interact with vendors and internal stakeholders for defect resolution in Business Support System on platforms such as Oracle, SQL server RDBMS etc.

9 Position: Deputy Manager (CRM Specialist), Service Software Development & Integration

Key Responsibilities: Design and develop software prototype on Oracle, SQL Server, Java, HTML, Microsoft, Net platforms and languages. Co-ordinate Software Development life cycle and prepare functional documentations for development requests.

10 Position: Deputy Manager (ETL Developer), Service Software Development & Integration

Key Responsibilities: Carry out the development of ETL. Integrate source and validate new sources through Oracle & SQL Server, UNIX scripting and Linux based O/S.

11 Position: Deputy Manager (ESB Solution), Service Software Development & Integration

Key Responsibilities: Develop and deploy top of the line ESB solution in co-ordination with functional and infrastructure team. Conduct necessary enhancement and integration to meet stakeholder's requirement. Provide 2nd level support with knowledge on J2EE technologies, XML, CSS, IIS/ Apache/Tomcat.

12 Position: Deputy Manager, CRM & Sales System Operations

Key Responsibilities: Ensure the availability and monitor the quality of Contact Center Systems. Carry out the role of operational contact point for vendor and stakeholders. Ensure execution of changes, configuration and user acceptability. Provide daily reporting and analysis of subscriber's behavior.

13 Position: Deputy Superintendent Engineer, Network Management

Key Responsibilities: Carry out Alarm Surveillance and 1st level terminal based trouble shooting of Core & Data network fault round the clock. Co-ordinate with stakeholders for fault rectification. Ensure MTTR & MTTE of NM_Core group. Troubleshooting International Roaming problems and monitor Core & Data nodes performance.

14 Position: Database Engineer/Deputy Manager (WEB Developer), Enterprise Analytics & Automation

Key Responsibilities: Analyze user requirement and devise technical design considering flexibility, scalability, modifiability, user friendliness and performance. Design database for the in-house application development. Develop web based as well as desktop based application on a given requirement set.

15 Position: Deputy Manager (Developer), CRM & Sales Development

Key Responsibilities: Development for Post-paid payment value chain. Develop unmatched CRM, ESB, payment, data collection, posting, adjustment etc. related solutions. Co-ordinate with functional and infrastructure team for development and deployment activities.

16 Position: Manager, Functional Design & Delivery, Service Software Development & Integration (2 positions)

Key Responsibilities: Position 1- Specialist in Business Intelligence & DWH. Design and develop Software prototype. Co-ordinate Software Development life cycle. Prepare functional documents for development requests. Position 2- Conduct Software Development Quality Assurance.

17 Position: Deputy General Manager, Architecture & Service Planning

Key Responsibilities: Plan and select new service platforms. Define integration plan with recommended interfaces and protocols for various service platforms. Delineate architectural guideline of service layer framework and enforce accordingly.

Closing Date: Monday June 8, 2009

Apply online.

For more details visit: career.grameenphone.com

