

Banglalink sets up huge network of customer service points

STAR BUSINESS DESK

Mobile phone operator Banglalink has established a huge network of customer service points across the country to cater to the need of customers, said a press release.

Banglalink, the number 2 operator in the country with 8 million subscribers, serves its customers through modern call centres.

In more than 700 customer care points, Banglalink officials are ready to provide prompt and quality services.

Banglalink started its journey 3 years ago with only 30,000 customers.

To highlight the customer care services, Banglalink has recently launched a comprehensive campaign, promising customer services within 10 minutes on arrival at a care centre.

DSE indices up slightly

STAR BUSINESS REPORT

Dhaka Stock Exchange (DSE) started the week yesterday with a slight rise in price indices.

The DSE General Index rose by 7.02 points, or 0.24 percent, closing the day at 2885.10 points, while the DSE All Share Price Index increased by 6.75 points, or 0.27 percent, finishing at 2498.68 points.

Market operators said it is a good sign that the market was rising during the last three days and was recovering from the recent continuous slide.

Trading debut of Investment Corporation of Bangladesh (ICB) Asset Management Company Ltd (AMCL) Second NRB Mutual Fund also helped the market to close higher yesterday, they said.

Opening at Tk 200, price of the mutual fund closed at Tk

190. A total of 7,58,200 units worth Tk 14.13 crore were traded on the premier bourse.

Earlier, the mutual fund raised Tk 100 crore through initial public offering.

Yesterday it was a modest start of the week. The day began with a 24 points appreciation in just 15 minutes. For the next three hours the market remained almost stable. But in the last hour the market again declined by 15 points and closed in a flat mood.

However, the Chittagong Stock Exchange (CSE) closed lower yesterday with the losers dominating the gainers.

The CSE Selective Categories Index fell by 23.59 points, or 0.41 percent, ending the day at 5668.73 points, while the CSE All Share Price Index declined by 39.78 points, or 0.45 percent, finishing at 8796.95 points.

Media agency Maxus' 3rd anniversary today

STAR BUSINESS DESK

Today is the 3rd anniversary of media agency Maxus, according to a press release.

Maxus is a WPP company, part of GroupM, operational in Bangladesh from July 28, 2005.

In Bangladesh, Maxus is an affiliate of Media Consultants Ltd. It is positioned as a media investment management company.

Vikram Sakhuja, chief operating officer of GroupM South Asia, said "The spirit of Maxus is a restless energy that is unleashed towards delivering customised and innovative client solutions. It also makes Maxus one of the fastest growing agencies in our group. Bangladesh is no different."

Aly Zaker, CEO of Maxus, said, "Within this short span of time Maxus has made effective contribution towards adding more professionalism in media planning, dissemination and implementation."



Dutch-Bangla Bank Ltd held its half yearly post closing discussion meeting at its training centre in Dhaka on Saturday. Md Yeasin Ali, managing director of the bank, presided over the meeting.



Dr Ed Lee Hansen, chief executive officer of Apollo Hospitals Dhaka, and Nishat Parveen Huq, district governor of Lions Clubs International, exchange documents after signing an agreement on behalf of their sides in Dhaka recently. Under the deal, the hospital will provide medical services and corporate benefits for the club's members. Other high officials from both the parties were also present.



Roche Bangladesh Ltd recently announced the availability of Mircera, an advanced medicine for renal anaemia patients in Dhaka. Dr. Vijay Kher, director of the Department of Nephrology and Kidney transplantation of Fortis Hospital in Delhi, and Dr Harun-ur-Rashid, professor and chairman of the department of nephrology at BSMMU, spoke at the function. The medicine will ensure better management of kidney disease in Bangladesh.



Nasiruddin Ahmed, acting managing director of Prime Bank Ltd, inaugurates the 63rd branch of the bank at Adamjee Export Processing Zone yesterday. Mohammad Ashraf Kabir, project director of Adamjee EPZ, Md Ramiz Uddin Miah, head of Adamjee EPZ branch of the bank, and other high officials were also present.

Lufthansa faces strike during peak holiday season

AFP, Berlin

Lufthansa, the biggest German airline, faces a tumultuous strike during its busiest season after members of the German trade union Verdi voted to press demands for pay raises.

Ground personnel and flight crews would stop working on Sunday at midnight (2200 GMT), the union said last week after workers it represented approved the action by an overwhelming majority of 90.7 percent.

Lufthansa has said it is ready to pursue talks with union delegates who broke off negotiations, and an airline spokeswoman expressed "incomprehension" at the announcement.

Shipping

Chittagong Port

Table with 10 columns: Berth No., Name of vessels, Cargo call, L. port agent, Local agent, Date of arrival, Leaving, Import disch.

Table with 6 columns: Name of vessels, Date of arrival, L. port agent, Local agent, Type of cargo, Loading ports.

Table with 6 columns: Name of vessels, Date of arrival, Last port, Local agent, Date of arrival.

Table with 6 columns: Name of vessels, Date of arrival, Last port, Local agent, Date of arrival.

Table with 6 columns: Name of vessels, Date of arrival, Last port, Local agent, Date of arrival.

The above are the shipping position and performance of vessels of Chittagong Port as per shipping sheet of CPA supplied by ITC Family, Dhaka.

Currency

Following is Sunday's (July 27, 2008) forex trading statement by Standard Chartered Bank

Table with 4 columns: Major currency exchange rates, Exchange rate of some currencies, Per USD, BDT per Currency.

STOCK

Table with 10 columns: Company, FV/ML (Tk/No), Price, Turnover, Last AGM, EPS, Divs, CFS, DSE, CSE, Other Info.

TRADED ISSUES July 27, 2008

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Market Highlights

Table with 2 columns: Indicators, DSE, CSE.