

STAR WEEKEND MAGAZINE
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Why will we vote for them?

According to Center for Policy Dialogue (CPD) the National Parliament is seen as the most ineffective organisation in the country. The honourable members of Parliament are elected as the representatives of the common people. It is their duty to solve the problems of the common people. But what exactly are they doing now?

The continuous boycotting of the Parliament by the opposition (applicable to both the major parties) when they sit on the left side makes parliament ineffective. Both the main parties spend time criticising each other.

Power crisis is the most common occurrence these days. There is serious load shedding in the adjacent areas when the parliament is running. The most astonishing fact is it costs--Tk 15000 per minute when the House is in session.

When it's time to vote they hug and treat the common people well. After that they are pushed back and totally forgotten. When the situation is so frustrating why should we vote for them? Thanks to SWM for this well-timed cover story on the parliament.

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Bad customer service

A well-known hospital in Dhaka praises itself in its much admired advertisement of its helpful, friendly and smiling hospital staff who proudly promise to provide the best in cardiac care in Bangladesh. I recently visited the hospital with my husband to see my aunt. We were just appalled to see the level of its promised customer service.

Apart from the structural consideration of interior design, the customer service is extremely bad! We were first asked to take off our shoes by a guard although the floor was extremely dirty. We also observed nurses and ward boys walking with the same shoes on the corridors and in the lifts.

Next, my aunt's name was not on the list at the duty desk while nurses and duty doctors seemed busier gossiping with each other than to answer our queries. With no name on the list and our insisting that she was in that floor, we were referred to go and see another patient just in case! Our aunt was this other patient but registered under a different name - a mistake done by the hospital. As we talked to her, nurses were shouting at each other to communicate! So much for civic sense!

On our way out we noticed that the hospital did not even have a separate lift for patient trolleys.

Tania
Banani

SUBMISSION GUIDELINE:

Letters to the Editor, Dhaka Diary and Write to Mita, with the writer's name and address, should be within 200 words. All articles should be within 1,200 words. A cover letter is not necessary, but every write-up should include the writer's name, phone number and email address (if any). While SWM welcomes unsolicited articles and photographs, it cannot accept the responsibility of their loss or damage. SWM does not return unsolicited articles and photos. Response time for unsolicited write-ups range from three weeks to two months. All articles submitted are subject to editing for reasons of space and clarity.

All materials should be sent to: Star Weekend Magazine, 19 Karwan Bazar, Dhaka-1215, Fax: 880-2-8125155 or emailed to: <starweekendmag@gmail.com>

It is recommended that those submitting work for the first time to the SWM take a look at a sample copy beforehand. Our website is: http://www.thedailystar.net/magazine