



KHULNA POWER OPERATORS Ltd

a subsidiary of WÄRTSILÄ

WE ARE THE FIRST INDEPENDENT POWER PLANT OPERATOR IN THE COUNTRY TO RECEIVE COMBINED ENVIRONMENTAL & QUALITY MANAGEMENT SYSTEM CERTIFICATION
STANDARDS: BS EN ISO 14001 & BS EN ISO 9002



Special Supplement

KHULNA POWER OPERATORS Ltd
 a subsidiary of WÄRTSILÄ

ENVIRONMENTAL POLICY

Khulna Power Operators Limited is committed to the management of its environmental affairs in a responsible and caring manner through the adoption of a system which conforms to ISO14001.

The company is committed to:

- Comply with all applicable legislative, regulatory and other requirements and conduct regular review and audits to ensure compliance.
- Continual improvement in its environmental performance and to the prevention of pollution.
- Set and review objectives annually
- Monitor and report progress against agreed objectives
- Reduce hazardous waste and re-cycle solid waste

Khulna power operators limited will conduct audits of procedures and practices and will respond to deficiencies through a planned program of remedial action. The company will continue to be attentive to the need of local residents and local ecology, so far as its operations are concerned.

It is the aim of KPOL to cover the whole supply chain and support its suppliers and customers in developing efficient and sound procedures for environmental management.

This environmental policy will be reviewed annually covering all company activities on site.

Ingrmar Sjöblad
 Khulna Power Operators Ltd

Tomas Rönn
 WÄRTSILÄ Operations & Maintenance Ltd

CERTIFICATE OF APPROVAL

This is to certify that the Management System of:

Khulna Power Operators Ltd
 Kashipur, Daulatpur,
 Khulna - 9202,
 Bangladesh.

Has been approved by Lloyd's Register Quality Assurance to the following Environmental and Quality Management System Standards:

BS EN ISO 14001: 1996 BS EN ISO 9002: 1994

The scope of this approval is applicable to:

Operation and maintenance of 110 MW barge mounted diesel power plant including associated site activities.

Approval Certificate No: 180367 Original Approval: 21st February 2001
 Current Certificate: 21st February 2001 Certificate Expiry: 14th December 2003

Ingrmar Sjöblad
 Issued by LRQA, India

QUALITY POLICY

Khulna Power Operators Ltd is committed to quality by continual improvement of the Operation and Maintenance services of its power plants to meet or exceed the requirements and expectations of the customers.

Khulna Power Operators Ltd affirms this commitment, and has established a comprehensive quality assurance system, which will allow the company to meet all of the requirements of the ISO 9002-quality assurance standard. The quality assurance system concentrates on providing defect free services to customers, continual improvement to all aspects and incorporation of technology approaches in services.

The entire team of Khulna Power Operators Ltd will adhere to the spirit and intent of its quality policy as well as the directives of this quality manual and its supporting quality system documentation.

Khulna Power Operators will continue to aggressively strive to ensure customers satisfaction and provide excellent performance at all times and in all things, with the goal to stay as a world class number one power plant operator.

Khulna Power Operators Ltd always gives priority in its service business to safety of personnel and protection of environment.

Ingrmar Sjöblad
 Khulna Power Operators Ltd

Tomas Rönn
 WÄRTSILÄ Operations & Maintenance Ltd



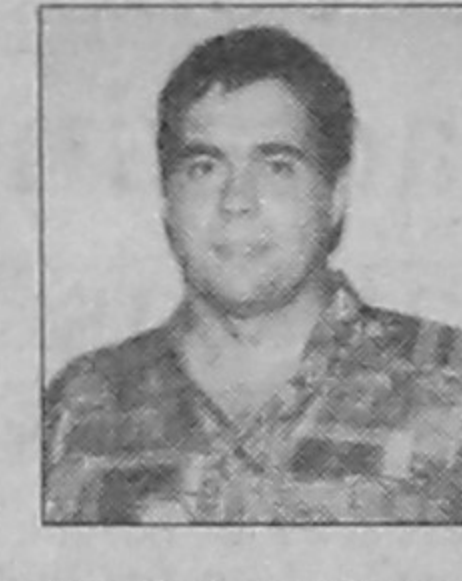
Message

We are happy to learn that Khulna Power Operators Ltd. has been awarded the ISO Certification on Environment and Quality Management System Standards. BS EN ISO 14001: 1996 and BS EN ISO 9002: 1994. We congratulate the management and employees of Khulna Power Operator Ltd. to receive this prestigious and internationally recognized Certification.

Khulna Power Operators Ltd. has been operating the first 110 MW Barge Mounted Independent Power Plant owned by Khulna Power company Ltd. There is no doubt that it requires a lot of effort and firm commitment in developing management systems to achieve ISO approval and which, we believe, is more difficult in case of a power plant operator. In this regard, Khulna Power Operators Ltd. has succeeded in obtaining this unique achievement and can reasonably be highly proud of it.

We wish Khulna Power Operators Ltd. a continued success in their commitment to operative excellence and environmental performance.

Brig. Gen. M. A. Malek
 Chairman
 Bangladesh Power Development Board



Message

For all of us at Khulna Power Operators Ltd it is with great pleasure and pride we announce that LRQA has approved ISO Certification on Environmental and Quality Management System Standards: BS EN ISO 14001: 1996 & BS EN 9002: 1994

Khulna Power Operators Ltd or KPOL is a subsidiary of Wärtsilä Operations & Maintenance Ltd Oy, Finland, and the decision to implement the ISO quality and environmental management systems was taken in early February 2000 in consistent with Wärtsilä corporate philosophy of "Excellence as a winning way of life" and to confirm our position as world-class number one power operator.

It was no doubt a hard job and a real challenge, but I was confident about the commitment and capability of all employees of KPOL who put their best efforts and finally succeeded in achieving the most widely accepted and internationally recognized & honoured certification. I congratulate all KPOL employees at all levels for achieving this honour of being the first Independent Power Plant Operator in Bangladesh to receive the first combined Environmental and Quality Management Systems Certification.

I also hope and expect all to show the same level of enthusiasm and devotion in maintaining & improving our performance and image in both our quality & environmental management systems as declared in our policies. We do celebrate our success, but the real excitement is how we can do better in the future, to serve our customers, to contribute to the development of Bangladesh and still do our business in harmony with the environment.

Show the world that KPOL is "different", there is no ultimate finish line.

Ingrmar Sjöblad
 Area Operation Manager, Asia region
 Wärtsilä Operations & Maintenance Ltd Oy
 Finland



Message

It gives me immense pleasure to learn that Khulna Power Operators Ltd., has received the ISO Certification on Environmental and Quality Management System Standards: BS EN ISO 14001: 1996 and BS EN ISO 9002: 1994. I congratulate all employees of Khulna Power Operators Ltd. for this grand achievement. ISO Certification is a worldwide quality and environmental management system standard that makes a company more competitive by giving international recognition.

We at Khulna Power Company Ltd. take pride in being the Country's first Independent Power Producer in the Private sector and that our operator Khulna Power Operators Ltd., being the first to receive this prestigious certificate in the power sector in Bangladesh makes us equally proud.

I wish them success in operating the KPCL Power Plant reflecting their commitment in ISO standard Quality & Environmental Management Systems.

Vijay Sirse
 Director and Chief Operating Officer
 Khulna Power Company Ltd.

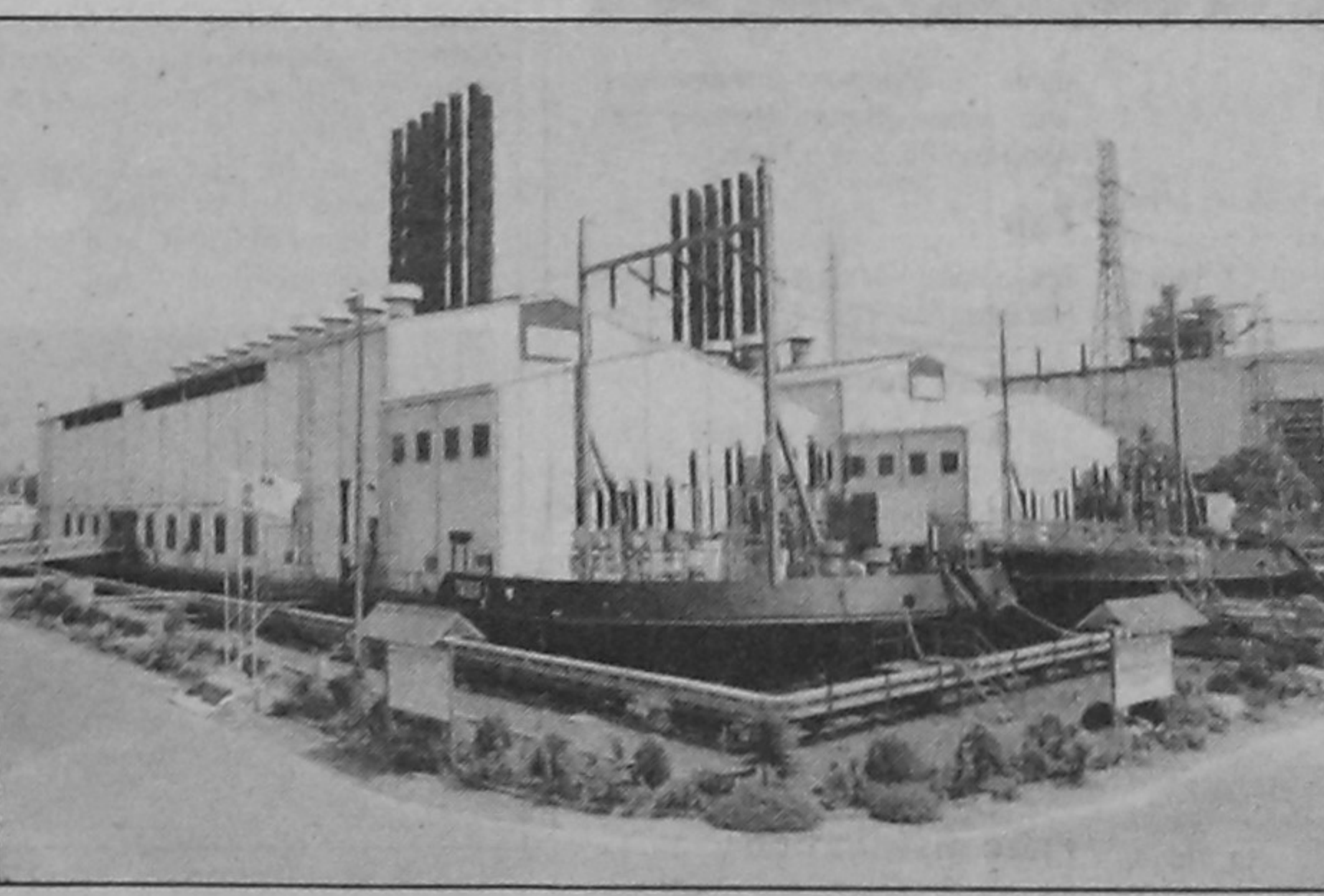


Message

On this august occasion of ISO 9002 and ISO 14001 certificate awarding ceremony our heartiest congratulations to all the employees of Khulna Power Operators Ltd. for their wonderful achievement. It is not common to see such hard work, commitment and dedication in Bangladesh. We are proud that our Khulna Power Company's plant is operated and maintained by the professionals who diligently persevere quality in management and care for the environment. I am sure others in our organizations and other local companies will follow your shown path.

We wish, hope and pray Khulna Power Operators Ltd. may continue to excel in their performance in the coming days.

Muhammed Aziz Khan
 Chairman
 Khulna Power company Ltd.



KPOL & COMBINED ISO CERTIFICATION

KPOL i.e. Khulna Power Operators Ltd., a subsidiary of Wärtsilä Operation & Maintenance Ltd of Finland has been operating the 110 MW Barge Mounted Power Plant located in Khulna under a total O&M (operation & maintenance) agreement with the owner Khulna Power Company Ltd. This is the first IPP (Independent Power Producer) plant implemented in Bangladesh that started commercial operation on 13 October 1998 and supplying electricity to the national grid. The two power barges are equipped with 19 number of 18V32LN Wärtsilä engines and represents the latest technology in its field and highly qualified operating personnel have been employed to operate this plant.

KPOL as a subsidiary of Wärtsilä Operation & Maintenance Ltd. is committed to operative excellence introduced by Wärtsilä in 1999 that requires all plants under it to be certified to QMS, ISO 9000 and implement EMS, ISO 14000. Keeping in line with the corporate policy of Wärtsilä, the KPOL management under the leadership of the then plant manager Mr. Ingrmar Sjöblad decided to go for ISO Certification, both in quality and environmental management systems. Accordingly a Quality Team was formed and entrusted with the tasks of planning, developing and implementing the quality and environmental management systems and the first meeting of the team was held on 11 February 2000. A detailed plan was formulated under the guidance of Mr. Ingrmar Sjöblad with a view to achieve the goal within December 2000.

It was a challenging job but the quality team and the employees of KPOL have been able to make it a reality within a period of just one year - a minimum time considering the simultaneous implementation of QMS & EMS ISO standards together. Here it is worthwhile to mention that we did not take the help of any outside consultant, which many ISO aspirants ask for. In our case, in house training of the KPOL key personnel including the Quality Team members was imparted on both Quality and Environmental Systems by two Lead Auditors from LRQA (Lloyd's Registrar of Quality Assurance).

With total commitment from top-level leadership and complete involvement and awareness of all KPOL employees in the whole process succeeded to make it happen. At the end of certification auditing, the assessor LRQA observed and found both of our Quality and Environmental Management Systems were well established with a high level of commitment & implementation having high degree of environmental awareness. The Management System of KPOL has now been approved by UKAS (United Kingdom Accreditation Society) to Environmental and Quality Management System Standards: BS EN ISO 14001: 1996 & BS EN ISO 9002: 1994 with effect from 21 Feb. 2001 for a period of three years. We know this is not the end. We are proud of our success and celebrate. But the real excitement comes in figuring out how we can make it better. We seek the blessing of Almighty and good wishes from the owner Khulna Power Company Limited and all other concerned for meeting in our commitment to operative excellence and environmental performance. Lastly, I congratulate the KPOL family for their relentless effort and endeavors they have contributed to achieve this international recognition and I expect the same spirit and enthusiasm shall continue to prove ourselves as world class number one power plant operator.

Mazhar Iqbal
 Plant Manager

TRUST IN POWER GENERATION AND COMMITTED TO OPERATIVE EXCELLENCE