The Baily Star

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For a Time-bound Solution

A lot of hot air has been blown over the issue of selection of sites for public meetings to be held away from the streets. Both the political behemoths in a fit of self-righteousness and political gamesmanship refused to be pinned down on a definitive course of action to end their stand-off. Form has got the better of substance with the onlooking public quizzed to a point of utter disgust. While a basic unanimity existed all along for the avoidance of public thoroughfares as meeting venues, the controversy raging over the means rather than the end should have been a small tiff and extremely short-lived. Unfortunately it drags on.

However, the government party should now cash in on the BNP request routed through the President lately that the Mayor's decision banning street rallies in the city be kept on hold till 'a consensus' is reached on the issue. This BNP stance is worthy of support provided, of course, the party binds itself to a full and unambiguous commitment to a definitive and time-bound settlement of the question and then goes on board right-away for an immediate dialogue to start with the ruling party. When the BNP was in power it did make its own selection of venues, five of which in fact tallying with Mayor Hanif's choices. So, there is a vantage-point even in dealing with the details.

The onus lies with the BNP leaders to prove before the public that they are not really eyeing for any political mileage over their opponent Awami League on a question they had themselves addressed when in power. The BNP needs to furnish its list of alternative venues in order that the government party can be engaged in a meaningful and productive dialogue.

The BNP has made it clear that they would be only responsive to a presidential initiative for resolving the question. They have not sent representatives to any of the meetings convened by the Mayor. That should not amount to rejecting a ruling party overture for talks when this is made to wrap up the matter.

While the prospects for the revered President's good offices or intercession in the matter are welcomed by us in unmistakable terms, the level at which the talks should be held is of secondary consideration to us when the need is so pressing to get it over with. The central necessity here is that the dialogue be held at the earliest with a declared intent on both sides to reach unanimity on the selected sites, in at best one to two weeks' time.

Why This Levity?

In the daily glut of news on repression of women, the one that has taken people aback is this week's report of an alleged rape of a woman, of all places in the ante-room to the DC's office in Pabna.

It has been reported that the DC only passed orders of transfer for the two culprits — his 'Nazir' and the accomplice driver. Why? Is rape such a venial crime? It does not matter that the DC was informed of the incident pretty late. He should have taken the initiative to start a criminal case against the two culprit the moment he came to the know of

Rape is one of the heinous crimes conceivable. By taking a departmental move which smacks of ficklemindedness compared to the enormity of the crime, the government official has done a travesty of justice.

Reportedly a two-member enquiry committee has been formed. We urge the committee to pursue the truth in the most forthright manner. Knowing the levity authorities have shown it might need to neutralise efforts to manipulate the course and objective of the fact-finding mission

tra care and sensitivity because in effect it is the government which is exposed to blame due to the behavioural aberration of two of its employees. Unless it emerges convincingly from the whole ordeal, this incident would only act as a morale booster for the rapists around the country.

The authorities should deem this case with ex-

We are alarmed that despite increased awareness on this issue, incidents of rape and repression are on the course of a steady rise. We feel a lot is yet left to be desired on the part of male consciousness and sensitivity in this country when it comes to the trauma and suffering associated with cases of violation of women. It is about time the authorities did something exemplary to instill prohibitory fear in the minds of would-be violators of women.

The Algerian Taliban Way

Thirty persons were killed in two terrorist attacks in Algeria last week. In one of these 11 women school teachers were slain in a school not far from Algiers, the capital. They were all slain in front of the students of their girls' school. The militant Islamist group who have been staging regular massacres around the capital since the annulment of an election showing trends in their favour, has been blamed by authorities for the horrid crime.

Algeria has been bleeding for about half a century. First it was the very particularly bloody anticolonial war of liberation against the French. After the French left an internecine fight among the heroes of that glorious war ensued between Ben Bella, Bel Kacem Krim and Houri Boumedienne. For some years now the fight is on between Islamist extremists and the largely westernised liberals of the middle class, educated and secularist. The Islamists evidently want sharia rule but cannot get their way to power both for the advanced classes and specially for the army. Frustrated, they have taken to killing civilians living in areas close to the capital and not subscribing to their jihad. They have so far proven generally devoid of human attributes of understanding and gentleness. They know they are waging a war and there is nothing foul in that. What about things that go against Islam? The woman teachers were slain for no more than the crime of going out to do a gainful job and the job again being unforgivably sinful — educating women! One will not be wrong to call them the Algerian Taliban.

We have here in Bangladesh our home supply of Talibans. A goodly supply and gaining steadily in organisation and number, arsenal and indoctrination. In the AL-BNP tussle this danger is being overlooked to the peril of us all, this society, this state, this incient humanist culture of ours.

China Revisited: Some Reflections

We also met with the former Chinese Ambas-

sador to Bangladesh, Chen Song Lu. He is now the

Chairman of the Pacific Economic Corporation

Council which is headquartered in Beijing. It has

in its membership 22 countries of the Asia-Pacific

Region spreading from Australia to Mexico. Its

function is to enhance economic cooperation

among those countries. Here, one was able to de-

with pragmatism. This relates to Taiwan, whose

presence as a member of this forum was an eco-

nomic imperative. However, since China regards

Taiwan as an integral part of the mainland, it ac-

commodates this by imposing upon Taiwan the

requirement of altering its name somewhat. In this organisation it is "Chinese-Taipei", just as in

ESCAP with its headquarters in Bangkok, in

which both China and Taiwan are members, the

of the Chinese life that remains constant. It is the

hospitality of the Chinese. In the world-famous

"Beijing-Duck" restaurant, we were entertained by

the Chairman of "China People's Association of

Friendship with foreign countries", Mr Qi

Huaiyun. At this restaurant all parts of a duck ex-

cept its feathers and nails find place in its array of

dishes, as culinary masterpieces, emanating from

the excellence of some of China's most famed

chefs and experts. The President of the "Chinese

Foreign Affairs Society," Ambassador Mei

Zhaorong invited us to the historic Grand Hotel

for dinner. On that occasion, among others, pre-

sent was Mr Liu Shuqing, who was an Ambassador

to Bangladesh and also a former State Minister

for Foreign Affairs. The guest-list featured retired

diplomats, whose linkages with their past lives

were inflicted in the conversation in which fig-

ured the interesting aspects of the current interna-

tional scene. In China, diplomats like old goldies

indeed fade away, but do so gently, over a long pe-

riod of time, so that the system is able to make op-

timal use of their vast experience. China today

favours close relations with both Pakistan and

India with whom they share common borders,

and also perceives Bangladesh as a neighbour de-

spite the slim slice of territory that geographically

separates our two countries. A significant feature

of our current times is the improved relations be-

lar world, the

Chinese believe in

multi-polar glo-

eign Office, I met

the Director Gen-

eral of the Hong

Kong and Macao

Desk, Mr Zhou Zu

tween China and Russia. With the end of the bipo

Amidst all these changes, there is one element

latter is known as, "Taiwan, China."

tect China's ingenuity in tempering their policies

MIDST 4000 years of vicissitudes, upheavals, A and social changes the flame of civilisation Ain China continues to burn with incandescent brightness. China is an immensely civilised country and that person must indeed be rare who does not entertain a modicum of admiration for China and the Chinese. This is more true of those who have traveled in that country or lived there for a prolonged period, as I

Through the ages China has contributed to the efflorescence of human civilisation. Gunpowder, tea, paper, bureaucracy - those things and much more constitute China's gift to the human kind. Only since the 16th century China was perceived to be lagging behind the western world. During the age of imperialism China had to undergo not inconsiderable humiliation. But the tide of history has brought to our age a new wonder the potentials of China as we enter a new millennium.

Last year, after a gap of twelve years, I visited China for two delightful and memorable weeks. The trip began with Beijing, once so intensely familiar, but with the passage of time now altered almost beyond recognition. Only at the city's nerve centre, the Tiananmen Square, was I able to feel the touch of the days bygone. There were the same vast space, broad street, the focal point of China's heartbeat the Great Hall of the people the balcony from which Mao Zedong proclaimed the birth of the people's Republic of China, on October 1. 1949 and his ever present portrait approvingly. as it were, reviewing China's march with the passage of time, as he once did the parades of the People Liberation Army.

However all around, the inexorable forces of change are progressively altering the ambiance. Though just as in the past, the Square remains crowded, no longer is there the dull uniformity of unisex blue coats and trousers for men and women, nor is there the eternal procession of cycles-occasionally interrupted by a motor vehicle or two. These have been replaced by sartorial variety in which colours abound and by a vast spectrum of vehicles, produced in China; Santana, Xiali, Cherokee and Red Flag. Cycles are of course still there, but somewhere in the background, and their number getting fewer as the time passes. Queried as to why there were so few motorcycles in Beijing our guide responded, "One can of course buy motorcycles in Beijing but licenses are issued

sparingly here in consonance with traffic policies of the capital city; hence the absence of the polluting presence of this vehicle." This was the evidence of State strategy.

accompanying Pakistan's President General

Yahiya Khan. Only years after the visit, it was

through Henry Kissinger's tome that I came to

learn that the Chinese had then taken Yahiya

Khan into confidence about their opening up of re-

Today, the Chinese feel free to communicate. Zhang Ruo Li, our guide during the recent China visit informed us without the slightest hesitation

that she and her Hydraulic Engineer husband

earned roughly the equivalent of 15,000

Bangladeshi Taka per month. She said that

within the next decade the salaries of public ser-

vants would rise to keep pace with the other sec-

tors, for otherwise it would be impossible to

maintain quality in government service, as capa-

ble people would then prefer to it, the non-gov-

ernment sector. She, her husband and child (no

children in China-boy, or girl, one is enough) have

bought a small apartment of 500 sq fit for Tk

200,000. They have no right to sell this, however,

for, for that privilege they would have to pay much

more. They do not own a vehicle and find the pub-

ber 1 million, out of which 100,000 are privately

owned. The number of the latter is increasing ev-

eryday. It costs about Taka 20,000 to obtain a telephone set though even an ISD connection can ac-

tually be set up in one day. The family owns a

coloured television set, priced at Tk. 15,000. The

cost of utilities is minimal. Food is still cheap;

beef at Taka 50 per kilo, chicken at Taka 65, fish

and dried fish readily available and inexpensive

and, she thought that as a Muslim this informa-

tion was not relevant to me personally, pork and ham, the most inexpensive of all! All this infor-

mation obtained in a casual conversation would

have been impossible to come by with any degree

of certainty in the olden days of my stay in that

about the food habits of Muslims, as China has

considerable Muslim population. The prestigious

Xiyuan hotel in China has its 19th floor ear-

marked as the 'Muslim floor' and we were re-

quested to have our meals in the 'Muslim restau-

rant' with its cuisine of polao, kebabs and seafood

- all very porkless. We were not encouraged to eat

in the nearby Szechuan restaurant with its

mouth-watering hot and sweet-sour menu as its

porklessness could not be guaranteed! However

the food was delicious in the 'Muslim restaurant

and we hoped that our Hindu companion Tarunk-

anti Das, an employee of the Bangladesh High

Commission did not find this insistence on utter

porklessness unpalatable! Happily, but for pork, Islam is quite liberal as to the permissibility of

victuals. Consequently, we were able to savour ex-

otic delicacies like braised fish lip, beaks and

tongues of duck, baked pigeons, camel hoofs and

in China! There is so much else! The new China

has traversed a decade in a year and a century in a

decade. It is today a nation inspired. It contains

one-fifth of the total global population. Nowhere

in no period in history has such a vast multitude

broken through the barriers of such abject poverty

in so short a time. In the next millennium China's

economy will be as developed as Japans, though

China is vastly populous, larger, and also a nu-

clear power. It is a country destined to play a ma-

China that we visited, Jing Xue Ching, informed

us that in a space of only three years inflation in

China has been reduced from 21.7 per cent to 2 per

cent. "There is a moderate tightening of credit.

Earlier we used to control demand," he said, "now

we manage supply". The percentage of the unem-

ployed in China is 4 to 5 per cent and there is no

migration of labour from the rural to the urban

areas, as the price of agricultural commodities is

satisfactory and as new industries in the country-

side provide ample employment opportunities.

There appeared to be a stamp of self confidence

Investment Corporation (CITIC) was equally in-

teresting. Its senior executive Yao Jin Rong, who

speaks excellent English, told us that the guiding

spirit behind the establishment of this Public

Corporation was the personal initiative of Deng

Xiaoping himself. From a modest beginning of a

capital outlay of half a million yuan (one yuan

approximately equals five Taka) and 16 employ-

ees, this Corporation today has an asset of 200 bil-

lion yuans and 60,000 employees. The corpora-

tion raised money by selling bonds internation-

ally and now owns two banks, a Leasing Company

and a Secrities House. Its international interest

today spreads across a very broad spectrum of

sectors including Energy, Tourism, Communica-

tions and Leisure Industry. It has shares in

Cathay Pacific and Dragon Airlines and has in-

vested in far-flung places like Australia, Canada,

New Zealand and Chile.

A visit to the Chinese International Trust and

prevailing throughout China's banking system.

The Managing Director of the People's Bank of

jor role in the global arena in the next century.

But it is not possible to focus only on its cuisine

sweet Sago with large sized "Lychees!"

The majority 'Han' Chinese are conscious

country.

In Beijing, a city of 11 million, vehicles num-

lic transport system inexpensive and efficient.

lations with the Unite States!

Frankly Speaking... bal scenario. At the Chinese Forby Faruq Choudhury

Shou. He is secure The Chinese, whether old acquaintances or about Hong Kong's present and optimistic about strangers, today speak quite openly. The restraint its future. Macao is scheduled to return to China of the past no longer encumber the frankness. from Portuguese control in 1999. The Chinese There was a time when it was impossible to disleadership are confident that sometime there cern facts about China and the views of the Chiwould also be a peaceful reunification of Taiwan nese, individual or collective. I had first gone to China in 1962 as a Pakistani diplomat. My stint with the motherland. If "one-country-two-system" lasted three years. So much were we in ignorance works in the case of Hong Kong, why should it not of the real state of China that we were hardly also be the case vis-a-vis Talwan? They believe aware the between 1959 and 1961, thousands of that a positive attitude supportive of the reunion Chinese had perished in hunger. The world came to know about the extent of the famine, when in would also evolve among the Taiwanese. To them Taiwan is an integral part of China and no third the '80s certain demographic statistics, that had revealed this tragic fact, were published. When I country should "poke its nose" into China's interleft China in 1965 neither I nor any of my diplonal affairs Despite his many other preoccupations our matic colleagues were able to detect the footsteps of the impending Cultural Revolution. When went back to Beijing in 1970 as a Director for China at the Islamabad Foreign Ministry, I was

Ambassador, Mustafizur Rahman, new Foreign Secretary, was present in several of these occasions, and he and his wife Sorayya, did not lag behind in their hospitality for which I am proud to see they had carved out for themselves a place in Chinese hearts. We were provided with an evidence for this at a splendid evening at their Embassy Residence

In this whirlwind two-week tour of China, we covered Lanzhou, capital of Cansu province in the north-west and Dunhuang on the outskirts of the Gobi desert on the historic silk route through which had travelled to the Subcontinent, in the fifth and seventh centuries respectively, the Chronicles Fa Xien and Xuan Zang. Next on our itinerary was the ancient Xianyang in the Shaanxi province of Central China and the 'development wonder of our age. Guangzhou and Zuhai of the Guandong province. Finally we took a boat to the recently returned prodigal son of the Chinese motherland, Hong Kong. Through our travels we had traversed the length of ancient caves, seen historic palaces, walls and tunnels industries, manor-houses, homes and shopping centres, mountains and deserts, rolling hills and spreading plains, spoken to innumerable people. young and old, and drawn in our minds a deep and lasting impression of the ever-changing vistas of contemporary China.

China has made great strides in poverty alleviation. In 1979, 250 million people, who at that time constituted more than one-third of China's population, lived below the poverty line. In today's China of over a billion people, only 58 million people's lives can be termed as poor. Doubt less there still persists poverty in China but it is fast receding confronting the stride of rapid prosperity. This tide flows in varying degrees in different parts, and in terms of progress the coastal ar eas are forging ahead much faster than the regions of the interior. The disparities of income is, therefore, also widening. There has been a marked increase in corruption in society. It is also true that crime rates have increased. Yet it is a axiomatic fact that leaving aside the US and Japan, China today is the third-largest economy in the world, where poverty is beating a hasty retreat.

Problems and issues remain in China. Only 7 per cent of the lands of this vast country is arable, 6 per cent of its population occupy 60 per cent of its land. These are mostly ethnic minorities in Xinjiang and Tibet. So, there exists socio-economic problems and the great need for family planning. Hence China's policy of the single child. This means there is a growing future generation in that country who will have none to call "brother" or "sister". This will be a novel experience in the annals of humankind.

Behind this fast progress in China, there is, of course, their embrace of the market-mechanisms. investments from the active Chinese diaspora as and an objective economic policy mix exoriests idea entertained in certain quarters that the economy was devastated during the Mao era is erroneous. While there may have been policy mistakes detectable in hindsight yet the infrastructural framework supporting contemporary China was created during those eventful years.

First, there were the land reforms. In 1949, following the liberation struggle, China, for the first time in 4000 years, broke the shackles of the reressive bondages of its predatory leudal system. Secondly, those years launched significant programmes of human resources development, par-ticularly in the field of education and public

Thirdly, Communist rule had relieved the nation of blind prejudices. The society was thus able to acquire an objective power of judgement in a prejudice-ridden emotion-oriented milieu. Fourthly, different segments of the society were able to develop healthy respect for one another. This helped rapid creation of an effective civil society in China. The foundation of the 'second revolution of Deng Xiaoping of the late 70s, was thus laid by the first generation of Chinese leaders like Mao Zedong and Zhou en Lai during the aftermath of the 'first revolution'. From 1949 onwards, despite many vicissitudes. China has held fast to its course of development because of its steadfast pur-suit of a well-identified goal.

Today, in the Chinese society there is a power of objective assessment that has created a series of options between the acceptable 'white' and rejectable black'. So there is no end to the analysis of the mistakes of both Mao and Deng. While they fear the totalitarian intolerance of the past, they also fear the political chaos of an entirely free for all society. Hence there is the perceptible hesitation of political freedom keeping apace free mar-ket-oriented economic policies. The peaceful changes in top leadership have imbued the popu-lace with a new confidence. Today, the thoughts and images of Mao are not pervasive, in fact, the only portrait of Mao hat I had seen was at the Tienanmen Square. Also, there are no likeness or statues of Deng Xiaoping visible anywhere. Both have taken their places in the minds and hearts of the people of China, where they will be forever se-curely installed: Mao Zedong the founder, and Deng Xiaoping the builder of New China.

Boosting Exports Requires More Than Seeking Perks and Powers

ELIBERATIONS on biting economic issues are increasingly being pushed to back burner, as political turmoil — portrayed by indiscreet hartals and often intimidating political clashes among major political forces takes tortuous shape in the country once again. In the midst of all these frustrations and distracting episodes, however, some thought-provoking discussions on economic issues - specifically focusing on trade, exports and growth - took place in the country on the occasion of UNCTAD Secretary General Rubens Ricupero's recent visit to Dhaka.

Much of the discussions, however, were centered around a paper prepared by the Ministry of Commerce. Titled as "Integrated Country Programme for Strengthening Supply Capacity for Exporting Goods and Services: Bangladesh, 1997-2000," this paper was aimed at development and diversification of the export sector and capacity building for improve governance in trade and trade-related areas. Besides committing the government to involve all concerned stakeholders in the formulation and implementation of trade-related issues, this paper sought "substantially enhanced technical cooperation" from the donor agencies to respond to the exacting demands of the rapidly changing global trading environment.

. There is nothing wrong with its goals and objectives. Every knowledgeable person knows that the country's export base is very narrow — limited to two to three major items — and dive-

rsification is a key to sustain in a flercety competitive export-oriented world of today. Also, there is nothing to dispute with the other objective of the paper - improved governance in trade and trade-related areas - as long such governing is aimed at supplementing, rather than supplanting, the private sector. The recent GSP-bungling involving the garments sector, among others, reminds everybody how badly the government needs "improved governance" in the trade sector.

The ultimate success of the programme — in terms of achieving diversification of export base and putting in place an improved governance mechanism with technical cooperation from the donor agencies - remains a matter of future. In the meantime, however, several points deserve close attention of all concerned. First of all, the key-note paper of the ministry appears to be an

Ahmed on Sunday last, the paper contained some factual and conceptual errors concerning assigned roles of some leading institutions involved in the country's exports and trade.

Nobody would know it better than the Ministry of Commerce itself as to why it had to place before an international gathering such a half-cooked policy report. One would expect that the ministry will submit a thoroughly revised and fine-tuned report to UNCTAD as soon as possible, before its meeting in Geneva, the central question, however, remains — if the ministry is able to come up with a

well-thought-out, specifically focused report, why then it settled for less at the first instance? Is the ministry ill-equipped to steer the wheel of exportled economic growth through the maze of complex

The report mentions the challenges of globalisation and liberalisation, ushered in by multilateral trade negotiations under the Uruguay Round Agreements. But it does so in the broadest possible terms without relating those to Bangladesh context, and without articulating how donor agencies

tion's export income and economic growth. Nothing less than that could be a satisfactory work from the officials who are supposed to guide the nation in this complex field.

Perhaps, time has come for the nation to rethink the whole thing. At least signs of fatigue in the ranks and files of bureaucracy in confronting the challenge of contemporary international trade are increasingly becoming distinct and transparent. The old style bureaucracy is increasingly failing to keep pace with market-oriented economy, export-led economic growth, globalisation of markets, and business-oriented skills and capabilities. The more they are asked to operate in public, the more their inadequacies, inefficiencies and redundancies are being exposed.

While international technical assistance for creating core capacities in the areas of trade-related policy-making, research and analysis may be encouraged, the government should really stress on building a core unit in the Ministry of Commerce, which would understand the challenges of the post-Uruguay Round world trade and help the nation to put in place a viable exportregime to succeed in global hot waters. Otherwise, the existing bureaucracy would continue to come up with ill-designed strategies, badly-cooked policy-reports, and poorly thought-out programmes.

The nation paid dearly for such inefficiencies and inadequacies — year after year, decade after decade. It simply can't afford any more appropriate manpower must be in

place to reap benefits from the rapidly changing global trading environment. Perhaps, a drastic overhaul of the country's trade and commerce bureaucracy could be an essential pre-requisite to foster export-led economic growth. Among others, the nation can consider the following steps.

First, strengthen the International Trade Cell in the Ministry of Commerce by putting together at least one dozen very competent civil servants taken from the whole bureaucracy. These officials, being highly educated and motivated, and having international exposures and relevant training, would be capable of handling complex international trade issues in close cooperation with the private sector.

Second, put the Export Promotion Bureau under the leadership of a politically appointed individual - preferably at the rank of states minister as done in the case of Privatisation Board, What Kazi Zafarullah already did in less than six months far exceeds what the privatisation programme achieved in six years before him under bureaucratic leadership. Similar momentum can be instilled in the country's export arena with the appointment of a dynamic private sector personality as the chief of EPB. Government, for example, can ask personalities like FBCCI chief Yussuf Abdullah Haroon or his successor Mahbubur Rahman, or former adviser to caretaker government Manzoor Elahi to take over the country's export business.

Third, stop appointing government servants as Trade Representative in Geneva or Economic Minister/Commercial Attache in the embassies. These officers have nothing at stake when the nation signs a bad deal, obtains a bad bargain, or simply lose out in international competition. Appoint competent private sector individuals in these positions with specific assignments for a specific period __ for three to four years. This kind of system will mistill a sense of responsibility, accountability and transf in the arena of

Implementation of such measures will undoubtedly revolutionise the country's international trade domain. Besides contributing immensely in boosting exports, propelling economic growth and putting the economic diplomacy in proper perspective, such measures will most surely transfigure the badly-shaken image of the nation abroad. Of course, such a programme will face tremendous resistance from bureaucracy. Whether the government will demonstrate the courage to do what is good for the nation - instead of what is good for the bureaucracy alone - needs

economic diplomacy in the con

by CAF Dowlah

inadequately thought-out, poorly designed and badly delivered government document. It received very poor marks from the international guests, private sector representatives and other participants that took part in the discussions. Most participants, including the officials representing donor agencies, publicly criticised it as a "vague and unspecified" document, that lacked appropriate vision or direction as well as specific progrmames to boost exports and integrate the country into the global economic processes in the post-Uruguay Round world. Moreover, as pointed out by fellow columnist Kabir U

international trade regimes?

could help the government and the private sector to face those challenges in order to boost the na

The Grameen disappointment Sir, When the Grameen Bank

made the announcement that they are collaborating with some foreign technical group to start a cellular telephone system, we all welcomed the news There was a sigh of relief because telecommunications has become a very important factor in our lives. We all know the appalling state our telecommunications is in Bangladesh. Moreover we were happy that they would break the monopoly of a certain company in the mobile communications. We were enthusiastic because now the common people will be able to afford the technology of communication, which was so far in the domain of very well off. The most encouraging of if all was that the prestigious organisation like 'Grameen' was going to be involved with it, nobody gave a second thought of the other (technical) partner. As soon as Grameen Phone was marketed it captured it and in a very short time the subscriptions has reached an unprecedented level.

Unfortunately we the users have been very disappointed. They have failed miserably. As customers, we feel cheated. As a believer of the 'Grameen Philosophy' and an ardent follower of the eminent Professor Mohammed Yunus we are in shell

The management and the technical side of the Grameen Phone has fumbled and made us all suckers. They seem to be immune to all complains and criticism. Their scape-goat is BTTB. Well do we need to suffer if the BTTB and GP didn't sort out their differences before going for public subscription and also why continue selling more telephone connections and that to at cheaper rate when you are unable to service those already connected? This baffles my mind. I am not willing to accept that there is any 'get rich quick' motivation behind this.

Akku Chowdhury Banani, Dhaka

*********** Sir, With due respect, I wish to state that I am a subscriber of Grameen Phone and my telephone number is 017520956. I have obtained this telephone connection in May 1997 after having waited in the queue for 45 days.

The service of Grameen Phone was acceptably satisfactory in May, June, July and up to as late as mid-August this year. The service deteriorated after mid-August 1997 and for the last 40 or so days, the service has become inoperative so much so that I am unable to hardly make or receive any

telephone call. The Grameen Phone have hot lines 122 and 123 for emergency service to complaining subscribers. These lines are, stated to be open from 8:00am in the morning to 11:00pm at night. Whenever I have called at these number several times in several days, there have been no response. Phone calls are largely unanswered. So are 122 and 123 hot lines or "dead lines". At different times, I have contacted the Grameen Customer Care Department. Their common replies are either "T&T is not cooperating with them or "are not making available the required number of telephone channels to Grameen Phone." As a Grameen subscriber, I cannot approach T&T with my problems. Certainly, cannot charge T&T for the failures of another telephone com-

Grameen Phone had put advertisements in newspapers of a GP1000 Telephone for Taka 12900 only (Reference The Bangladesh Observer of 14/9/97). As this was a low-cost package, these GP phones were sold like hot cakes and as a result the Grameen Phone networks have become hugely overloaded wrecking the total cellular phone service. An advertisement of Grameen Phone in The Bangladesh Observer on 19/9/97, page 3 lends worthiness to this service wreckage. Paragraph No. 4 of this Ad says: "We sold them" (GP 1000 telephone) for a week only and stopped selling them to take care of our existing subscribers.

The Grameen employees even say: "What can we do? We are employees only?" This is pathetic revelation of despair in them towards the clientele.

Whenever I have requested for phone link to higher authority. I have been told that the lines are busy and so call afterwards.' This "Afterwards"

never saw the light of the day. On 23/9/97, I personally went to the Grameen Phone Information Centre at Guishan Avenue and met an official who advised me to go to the Grameen Phone office at Mohakhali, I

went to the 15th floor and sought meeting with Director (Sales) and Director (Marketing). At the 15th floor, 1 was told that these directors sit on the 16th floor. When I went to the 16th Floor, I was informed that they sit on the 15th Floor. So I was made to shuttle like a shuttlecock between 15th and 16th floors. When I spotted one of them at the 15th floor. was prevented from talking to him by a local aide who quipped that his boss was going out on

After having been left high and dry, I was honoured by being allowed to meet a local employee on that day. This employee sought one more month for normalisation of telephone service. This means the subscribers should not expect redress before October 22, 1997 to the least.

important work.

In these appalling circumstances, I would request Dr Mohammed Yunus (Pioneer of Grameen projects, an international celebrity, a potential Nobel Prize winner and the pride of Bangladesh) to intervene and help normalise the Grameen Phone service.

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Abysmal debacle

Sir, Bangladesh football team has finished the first SAFF championship securing the last position. When underdog Maldives plays in the final, our team can't manage any win. Where shall we keep this shame? We have a long years football tradition and professional footballers, but the booters lack in confidence and skill They have no winning spirit. Strikers can't avail their chance to make a goal. Defenders can't adjust themselves in the crucial times. BFF is nonchalant. The situation is adverse to win a match.

In FIFA ranking we are in 138, India 120, Nepal 151, Sri Lanka 157, Pakistan 174 and Maldives is in 183. This seems among the participant countries only India is ahead of us. But the result is reverse. What is the obstacle? And how will our team overcome that? This question is for the experts to

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