



Online medicine delivery services in Dhaka during quarantine

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Medicine shops are the last to remain open during a countrywide lockdown. But should you risk going out? In some cases, you may simply be unable to. Here are the current online options for medicine supplies.

BanglaMeds

BanglaMeds, the first online pharmacy in Bangladesh, provides home delivery of OTC and prescription drugs all over the country. But due to the current restrictions, the home delivery is only accessible for the residents of Dhaka city. From 10 AM to 4 PM, it remains open and delivers medicines within 1-3 hours. The best part is that there are no minimum order volume restrictions and the service is absolutely free due to the existing crisis. "They have extremely prompt service and the best thing is that they have almost all the medicines and health care products you can ask for", said Masafi Haider, a regular customer of BanglaMeds. You can order through their website or app or over the phone. Cash on delivery is available for the customers.

Ousud.com

Ousud.com is an independent pharmacy having direct links to pharmaceutical suppliers for medicine and other health care products. It's a licensed company having a physical pharmacy in Dhanmondi and it is compliant with the regulatory requirements of the Government of Bangladesh. They provide customer support through Facebook, email and SMS in Dhaka city. You need to pay a delivery charge of 60tk. However, it can be waived depending on the order you have placed or because of the promotional offers. Tahmid Hasan as a customer of this online pharmacy said, "They are usually very quick with their services and in Dhanmondi, it is a very trusted source. But nowadays they are often late due to the lockdown. However, it's understandable".

Pharmacy.com.bd

Pharmacy.com.bd is one of the leading online pharmacies in Bangladesh that provides generic and OTC products. Take a picture of your prescription or scan it and make orders with it through their website or on Messenger, WhatsApp or imo. Though they normally deliver medicines, all over Bangladesh, this service is only available in Dhaka for a time being. You have to wait for 4-24 hours to get your products. There is no charge if the order values 1000tk or more. In this issue, a customer named

Akib Hasan said, "I got my medicines timely, but for now one needs to order products worth of BDT 1000 to get the home delivery. I think it's too much during this crisis."

Delivery Hobe

Delivery Hobe is an e-commerce website where you can order not only medicines but also hygiene products, baby products, snacks and all other quarantine essentials that you may need. Place your order and get it delivered at your doorstep within an hour. The best thing is that they ensure hygiene as much as they can. They have trained and certified agents to work for them who do a daily test for coronavirus symptoms. During delivery, an agent always wears a mask and gloves and carries hand sanitizer for safety purposes. "They promised to deliver in one hour, though I couldn't trust them completely. Because I live in Mirpur! But actually they did. The deliveryman also maintained proper hygiene. So yeah, it was a great experience", said Rifat Afsar Khan been satisfied with their service.

OsudhWala

Due to the outbreak of coronavirus, many pharma companies are unable to deliver medicines outside of Dhaka. But OsudhWala's service is still available through courier services, but there will be a charge of BDT 50. To help people fight

coronavirus by staying home, this medical store is offering free home delivery service in Dhaka and they generally take 2-4 hours to deliver. "I found them very responsive. They attended to all my queries and deliver my medicines within 2 hours", told Shafa Tasneem while sharing her experience with OsudhWala. They also have an app to make the process of placing orders easier.

iPharma24.com

iPharma24.com, an online pharmacy, aims to deliver 100% genuine medicines anytime and anywhere in Bangladesh. They are available 24/7 to take orders. But currently, they are only delivering in Dhaka due to the restrictions. You can place orders through their website. Now through 'Emergency delivery' option, you can get your medicines within an hour if you are in Dhaka. Orders can also be placed over a phone call or on any other social media platforms that you have. "I was in need of some medicines, but couldn't go out due to the quarantine restrictions. So I ordered them through this medical store and got them within an hour", said Rakibul Islam, a customer of iPharma24.com.

Thanks a ton to these online pharmacies and their deliverymen who are still working and trying to ensure that we don't need to go out to buy our medicine and other essential health care products during this crisis.